

Yan (LKK Auto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Wednesday, 8 June 2022 2:12 PM
To: AF & CARS; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D203905/C02/YQ4382K/TANKW & YOUR REF: SLZ6370M TO CONDUCT PRS

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: AF & CARS <enquiry@afcars.com.sg>

Sent: Wednesday, 8 June 2022 12:31 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D203905/C02/YQ4382K/TANKW & YOUR REF: SLZ6370M TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Billy,

Kindly arrange 10. Steve Chen (LKK) for the survey.

On Tue, Jun 7, 2022 at 5:36 PM Billy Tan <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING YQ4382K & SLZ6370M on 02/06/2022

We refer to your email of 06/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, June 07, 2022 5:33 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>; enquiry@afcars.com.sg
Subject: OUR REF: SNM22D203905/C02/YQ4382K/TANKW & YOUR REF: SLZ6370M TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Billy,

Please refer to the below email.

Kindly conduct **PRS SLZ6370M** soonest possible.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: AF & CARS <enquiry@afcars.com.sg>
Sent: Monday, June 6, 2022 6:05 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Request PRI for SLZ6370M

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good day Sir/Mdm,

Request Pre Repair Inspection for vehicle SLZ6370M, accident involving with your insured vehicle YQ4382K on the 02/06/2022 around 1400HRS Yishun avenue 8 towards Yishun avenue 1.

| | |
|--------------------------|------------|
| Survey Type : | |
| (New Survey / Resurvey) | New Survey |
| Vehicle to be surveyed : | SLZ6370M |
| Income Insured Vehicle : | YQ4382K |
| Date of Accident : | 02/06/2022 |

| | |
|------------------------------|--|
| Date of Survey : | |
| Name of Workshop : | AF & Cars Pte Ltd |
| Address of Survey Location : | 48 Toh Guan Road East #01-121 Enterprise Hub Singapore 608586 |
| Name of Contact Person : | YiLin |
| Contact Number : | 81813556 |
| | |

| | |
|--|----|
| Any Undercarriage involved : (please indicate Yes / No) | No |
|--|----|

Best Regards

AF & CARS PTE LTD

48 Toh Guan Road East

#01-121

Enterprise Hub

Singapore 608586

Contact: +65 8611 8181

Servicing Appointment Contact: +65 8181 3556

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Best Regards

AF & CARS PTE LTD

48 Toh Guan Road East

#01-121

Enterprise Hub

Singapore 608586

Contact: +65 8611 8181

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