

Celine Fong (LKKAUTO)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Monday, 13 June 2022 12:36 PM
To: Admin-D (LKKAUTO)
Subject: FW: [!]RE: Accident involving GBF7831S (TOKIO) AND SME8054L (ALLIANZ) DOA 19/05/2022 | AIS - C88AISCL2022-0004/FR

Internal

Dear LKK

Fyi

From: May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>
Sent: Saturday, June 11, 2022 11:28 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Jamilah, Binte MohdKassim <jamilahbegum@mitsubishi-hc-capital.com.sg>; Elmas, TT Yeo <elmastt.yeo@mitsubishi-hc-capital.com.sg>; JianRong, Lee <jianrong.lee@mitsubishi-hc-capital.com.sg>; May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>
Subject: [EXT] RE: [!]RE: Accident involving GBF7831S (TOKIO) AND SME8054L (ALLIANZ) DOA 19/05/2022 | AIS - C88AISCL2022-0004/FR

REMINDER

Dear Faiz,

Kindly confirm on the survey arrangement on next **Monday(13/06/2022) morning**.

Thank you & regards,

May Chai

Senior Motor Claims Officer
Auto Servicing Section
Total Vehicle Solutions Department

MITSUBISHI HC CAPITAL ASIA PACIFIC

Automotive Workshop, No. 8 Fourth Lok Yang Rd, Singapore 629705

t: 6833 6274 f: 6896 6591 m: 9643 5107

e: mayky.chai@mitsubishi-hc-capital.com.sg

w: www.mitsubishi-hc-capital.com.sg

Notice of New Company Name and Email Address Domain Change with effect from 1st July 2021.

Hitachi Capital Asia Pacific Pte. Ltd. is renamed to Mitsubishi HC Capital Asia Pacific Pte. Ltd.

and our email address domain is changed to @mitsubishi-hc-capital.com.sg

* **note:** except for juntaiyo@hcspl.com.sg > automotiveworkshop@mitsubishi-hc-capital.com.sg

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From: May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>
Sent: Thursday, June 9, 2022 5:25 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Jamilah, Binte MohdKassim <jamilahbegum@mitsubishi-hc-capital.com.sg>; Elmas, TT Yeo <elmastt.yeo@mitsubishi-hc-capital.com.sg>; JianRong, Lee <jianrong.lee@mitsubishi-hc-capital.com.sg>; May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>
Subject: RE: [!]RE: Accident involving GBF7831S (TOKIO) AND SME8054L (ALLIANZ) DOA 19/05/2022 | AIS - C88AISCL2022-0004/FR

Dear Faiz,

Noted with thanks.

Kindly arrange **Survey Before Repair** on next **Monday(13/06/2022) morning**.

Thank you & regards,
May Chai

Senior Motor Claims Officer
Auto Servicing Section
Total Vehicle Solutions Department

MITSUBISHI HC CAPITAL ASIA PACIFIC

Automotive Workshop, No. 8 Fourth Lok Yang Rd, Singapore 629705

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From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, June 8, 2022 9:12 PM
To: May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>
Cc: Jamilah, Binte MohdKassim <jamilahbegum@mitsubishi-hc-capital.com.sg>; Elmas, TT Yeo <elmastt.yeo@mitsubishi-hc-capital.com.sg>; JianRong, Lee <jianrong.lee@mitsubishi-hc-capital.com.sg>
Subject: [!]RE: Accident involving GBF7831S (TOKIO) AND SME8054L (ALLIANZ) DOA 19/05/2022 | AIS - C88AISCL2022-0004/FR

Internal

Dear Sirs

We refer to your email below.

We are agreeable to direct settlement, subject to finalization with our appointed surveyors.

Thank you.

Regards,



Faiz
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



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From: May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>
Sent: Wednesday, June 8, 2022 3:55 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Jamilah, Binte MohdKassim <jamilahbegum@mitsubishi-hc-capital.com.sg>; Elmas, TT Yeo <elmastt.yeo@mitsubishi-hc-capital.com.sg>; JianRong, Lee <jianrong.lee@mitsubishi-hc-capital.com.sg>; May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>
Subject: [EXT] RE: [!]RE: Accident involving GBF7831S (TOKIO) AND SME8054L (ALLIANZ) DOA 19/05/2022

Dear Shanti,

Kindly advise on the liability status for this case.

Thank you & regards,
May Chai

Senior Motor Claims Officer
Auto Servicing Section
Total Vehicle Solutions Department

MITSUBISHI HC CAPITAL ASIA PACIFIC

Automotive Workshop, No. 8 Fourth Lok Yang Rd, Singapore 629705
t: 6833 6274 f: 6896 6591 m: 9643 5107
e: mayky.chai@mitsubishi-hc-capital.com.sg
w: www.mitsubishi-hc-capital.com.sg

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From: May, KY Chai
Sent: Wednesday, June 8, 2022 1:03 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@mitsubishi-hc-capital.com.sg>; Elmas, TT Yeo <elmastt.yeo@mitsubishi-hc-capital.com.sg>; JianRong, Lee <jianrong.lee@mitsubishi-hc-capital.com.sg>
Subject: RE: [!]RE: Accident involving GBF7831S (TOKIO) AND SME8054L (ALLIANZ) DOA 19/05/2022

Dear Shanti,

Noted with thanks.

Kindly advise on who is the officer in charge for this case for check liability status ?

Thank you & regards,

May Chai

Senior Motor Claims Officer
Auto Servicing Section
Total Vehicle Solutions Department

MITSUBISHI HC CAPITAL ASIA PACIFIC

Automotive Workshop, No. 8 Fourth Lok Yang Rd, Singapore 629705

t: 6833 6274 f: 6896 6591 m: 9643 5107

e: mayky.chai@mitsubishi-hc-capital.com.sg

w: www.mitsubishi-hc-capital.com.sg

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From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, June 8, 2022 12:04 PM
To: May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>
Subject: [!]RE: Accident involving GBF7831S (TOKIO) AND SME8054L (ALLIANZ) DOA 19/05/2022

Internal

Dear May

LKK will contact you to conduct survey

Thank you.

Shanti.R
Claims Service
Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
Phone: +65 63958973 | www.allianz.sg



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From: May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>
Sent: Wednesday, June 8, 2022 9:22 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Motor, Claims (AICS) <Motor.Claims@allianz.com>; Elmas, TT Yeo <elmastt.yeo@mitsubishi-hc-capital.com.sg>; JianRong, Lee <jianrong.lee@mitsubishi-hc-capital.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@mitsubishi-hc-capital.com.sg>; May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>
Subject: [EXT] RE: Accident involving GBF7831S (TOKIO) AND SME8054L (ALLIANZ) DOA 19/05/2022

4th REMINDER

Dear Motor Claims Department,

Refer to email previously, any update on the survey arrangement please?

Thank you.

Thank you & regards,
May Chai

Senior Motor Claims Officer
Auto Servicing Section
Total Vehicle Solutions Department

MITSUBISHI HC CAPITAL ASIA PACIFIC

Automotive Workshop, No. 8 Fourth Lok Yang Rd, Singapore 629705
t: 6833 6274 f: 6896 6591 m: 9643 5107
e: mayky.chai@mitsubishi-hc-capital.com.sg
w: www.mitsubishi-hc-capital.com.sg

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From: May, KY Chai

Sent: Tuesday, June 7, 2022 11:39 AM

To: claims@allianz.com.sg

Cc: Motor.Claims@allianz.com; Elmas, TT Yeo <elmastt.yeo@mitsubishi-hc-capital.com.sg>; JianRong, Lee <jianrong.lee@mitsubishi-hc-capital.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@mitsubishi-hc-capital.com.sg>

Subject: FW: Accident involving GBF7831S (TOKIO) AND SME8054L (ALLIANZ) DOA 19/05/2022

3rd REMINDER

Dear Motor Claims Department,

Kindly assist to arrange survey before repair at **No. 8 Fourth Lok Yang Rd, Singapore 629705.**

Additional, kindly let us have the liability status for this case.

Thank you & regards,

May Chai

Senior Motor Claims Officer

Auto Servicing Section

Total Vehicle Solutions Department

MITSUBISHI HC CAPITAL ASIA PACIFIC

Automotive Workshop, No. 8 Fourth Lok Yang Rd, Singapore 629705

t: 6833 6274 f: 6896 6591 m: 9643 5107

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From: May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>

Sent: Thursday, June 2, 2022 9:14 AM

To: Motor.Claims@allianz.com

Cc: JianRong, Lee <jianrong.lee@mitsubishi-hc-capital.com.sg>; Elmas, TT Yeo <elmastt.yeo@mitsubishi-hc-capital.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@mitsubishi-hc-capital.com.sg>; May, KY Chai <mayky.chai@mitsubishi-hc-capital.com.sg>

Subject: Accident involving GBF7831S (TOKIO) AND SME8054L (ALLIANZ) DOA 19/05/2022

Dear Motor Clams Department,

Kindly assist to arrange survey before repair at **No. 8 Fourth Lok Yang Rd, Singapore 629705.**

Additional, kindly let us have the liability status for this case.

Thank you.

Thank you & regards,
May Chai

Motor Claim Advisor
Auto Servicing Section
Total Vehicle Solutions Department

MITSUBISHI HC CAPITAL ASIA PACIFIC

Automotive Workshop, No. 8 Fourth Lok Yang Rd, Singapore 629705

t: 6833 6282 f: 6896 6591 m: 96506439

e: mayky.chai@mitsubishi-hc-capital.com.sg

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