

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 13 June 2022 11:28 AM
To: ENG HUEY NI
Cc: MT_Claim_SG; Admin A
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SNB 3157K DOA: 06.06.2022 II
Lonpac ref: 22/22/22/VC05/025893
Attachments: TP ESTIMATE_MARKED.pdf; Preliminary Advice_SNB3157K.pdf; LKK Survey
Photos.pdf

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 9 June 2022 10:04 AM
To: 'ENG HUEY NI' <hneng@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SNB 3157K DOA: 06.06.2022 II Lonpac ref:
22/22/22/VC05/025893

Hi,

Received with thanks.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, 8 June 2022 5:43 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SNB 3157K DOA: 06.06.2022 ll Lonpac ref: 22/22/22/VC05/025893

Lonpac External - Confidential

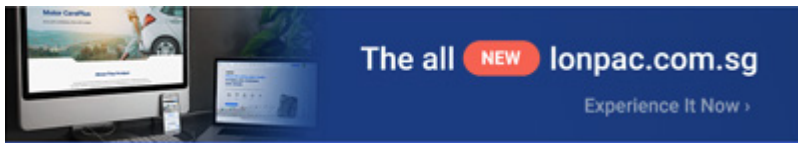
Hi Yan,

We attach OI GIA for your perusal.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 7 June 2022 11:12 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SNB 3157K DOA: 06.06.2022

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 7 June 2022 9:51 AM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SNB 3157K DOA: 06.06.2022

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Tuesday, 7 June 2022 9:42 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jason <Jason@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SNB 3157K DOA: 06.06.2022

Without Prejudice

Dear Gerald,

Please arrange (Marcus Chua – LKK) to conduct the pre- repair survey.

Thank You

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 7 June 2022 8:25 am
To: Ong Shiying <shiyong.ong@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SNB 3157K DOA: 06.06.2022

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Shiying,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

At the same time, please advise us the location of the accident. Alternatively, please provide a copy of your client's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ong Shiying <shiyong.ong@fastechauto.com.sg>
Sent: Monday, 6 June 2022 5:13 pm
To: ONG LI LI <long@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SNB 3157K DOA: 06.06.2022

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: GW 2273L.

Date of accident: 06/06/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SNB 3157K.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.