

Re: EST - OD CLAIM FOR SLF 672 L, DOA: 5/6/2022 - VEHICLE IN

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 10/6/2022 10:53 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLF 672L (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Undercarriage parts wheel alignment report to confirm. Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>**Sent:** Thursday, 9 June 2022 9:37 am**To:** Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>**Subject:** RE: EST - OD CLAIM FOR SLF 672 L, DOA: 5/6/2022 - VEHICLE IN

Dear Nadia,

Not yet. Will inform you once approve.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>**Sent:** Thursday, 9 June 2022 9:21 AM**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: EST - OD CLAIM FOR SLF 672 L, DOA: 5/6/2022 - VEHICLE IN

Dear All,

Kindly advise on approval for the claim above.

Thank you.

Best Regards,

Nadia Hani

On behalf of

Kee Siang

Claims Administrator

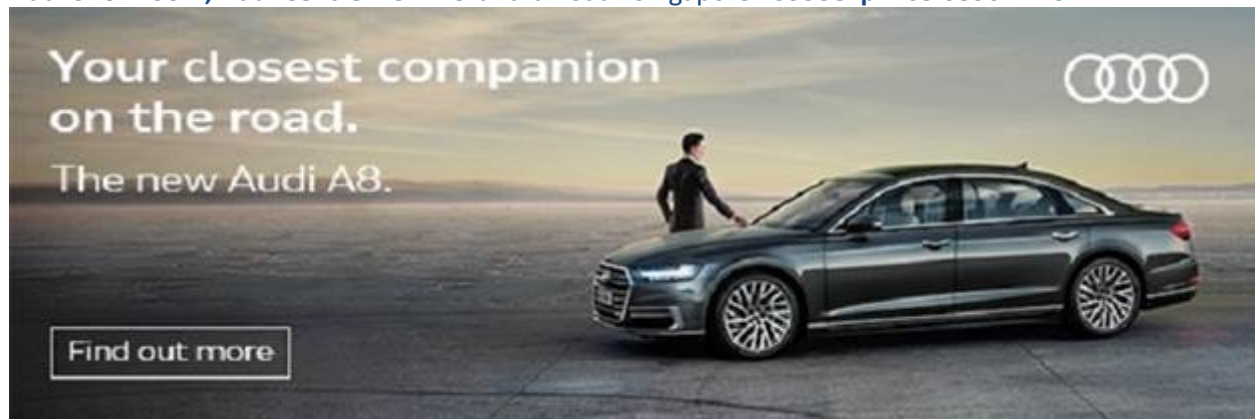
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 7 June 2022 11:21 AM

To: 'Yan (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: EST - OD CLAIM FOR SLF 672 L, DOA: 5/6/2022 - VEHICLE IN

Dear all,

Attached above is the estimate for your kind reference.

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 6 June 2022 4:48 PM

To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SLF 672 L, DOA: 5/6/2022

Dear Nadia,

Noted with thanks.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 6 June 2022 4:27 PM

To: 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLF 672 L, DOA: 5/6/2022

Dear All,

We refer to email of even date.

Kindly refer to attached.

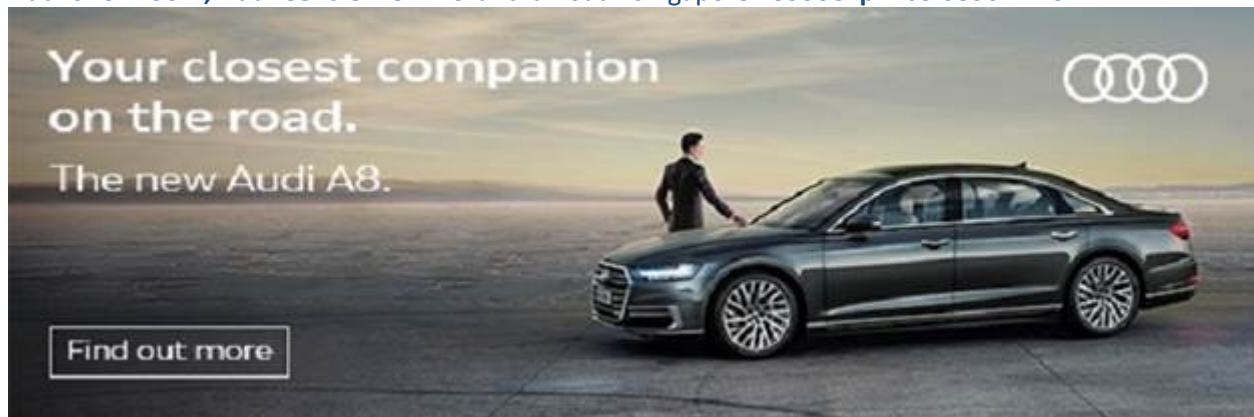
Thank you.

Best Regards,

Nadia Hani

Claims Administrator

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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 6 June 2022 4:22 PM
To: 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>;
'Summer (LKK Auto)' <admin-d@lkkauto.com>
Cc: 'claims@premiumauto.com.sg' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SLF 672 L, DOA: 5/6/2022

Dear All,

Kindly register OD claim under AIG for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 7/6/2022 @ 2.30PM, UBI. Vehicle is in.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
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