

Elaine (LKK Auto)

To: Esther Lim
Cc: 'motorclaims@msfirstcapital.com.sg'; Shiau Chan (LKKAuto); SUR; Huey Yon (LKKAuto)
Subject: RE: O/Ref: D22001424MFCE ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS
Attachments: FCI2-LKKInvoice-AC2203521.pdf; GIA Rpt.pdf; LKKAdjustment.pdf; LKKInspection.pdf; LKKPhoto.pdf; Resurvey Photo-1.pdf

Dear Esther,

Enclose Survey Report of SJX 8797L.

Thank you.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Wednesday, 8 June 2022 12:34 PM
To: Esther Lim; SUR; Reports (LKKAuto)
Subject: RE: O/Ref: D22001424MFCE ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS

Dear Esther,

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Wednesday, 8 June 2022 12:18 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: O/Ref: D22001424MFCE ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS

Dear Shiau Chan

We have just received TPD claim.

Please forward us the survey report asap.

Thank you.

Regards
Esther Lim
Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD INSURANCE GROUP**



Change of email address
EstherLim@msfirstcapital.com.sg

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, 8 June 2022 10:23 AM

To: Esther Lim <EstherLim@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: O/Ref: D22001424MFCE ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS

Dear Esther,

Enclosed herewith preliminary advice of SJX 8797L.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 23 May 2022 1:50 PM

To: 'Esther Lim' <EstherLim@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: O/Ref: D22001424MFCE ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS

Dear Esther,

Thank you for the assignment.

Repairer arrange on 25.4.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Esther Lim <EstherLim@msfirstcapital.com.sg>

Sent: Friday, 20 May 2022 5:22 PM

To: Hazel Natasya Chng <hazel@abwinm9.com>

Cc: Yan (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: O/Ref: D22001424MFCE ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear Hazel

We agree to a direct settlement with quantum to be agreed, with the number of days for Loss of Use/Loss of Rental to be consistent as recommended by our appointed surveyor.

Thank you.

Regards
Esther Lim
Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

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From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Friday, 20 May 2022 11:56 AM

To: Esther Lim <EstherLim@msfirstcapital.com.sg>

Cc: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: RE: O/Ref: D22001424MFCE ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS

Hi Esther,

We refer to the matter above.

Please kindly find attached for the Estimate.

Kindly let us have your liability clearance soonest.

Thank you.

Thank you and regards,

Hazel Chng

Claims Department

DID +65 6713 9408

Mobile +65 91991691

Abwin Service Pte Ltd

17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre

Singapore 417809

ABWIN 論 M9 Automobile Pte Ltd
Service Centre 火車 International Pte Ltd

From: Esther Lim <EstherLim@msfirstcapital.com.sg>

Sent: Thursday, 12 May 2022 10:42 am

To: Hazel Natasya Chng <hazel@abwinm9.com>

Cc: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: RE: O/Ref: D22001424MFCE ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Hazel

Please let us have the estimate.

Thank you.

Regards

Esther Lim

Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

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From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Thursday, 12 May 2022 10:07 AM

To: Esther Lim <EstherLim@msfirstcapital.com.sg>

Cc: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: RE: O/Ref: D22001424MFCE ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS

Hi Esther,

We refer to your email below.

Please kindly find attached for the Accident scene photos & Police report for your reference.

Thank you.

Thank you and regards,

Hazel Chng

Claims Department

DID +65 6713 9408

Mobile +65 91991691

Abwin Service Pte Ltd

17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre

Singapore 417809

ABWIN 諭 M9 **Automobile Pte Ltd**
Service Centre 火車 International Pte Ltd

From: Esther Lim <EstherLim@msfirstcapital.com.sg>

Sent: Wednesday, 11 May 2022 3:32 pm

To: Hazel Natasya Chng <hazel@abwinm9.com>

Cc: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: O/Ref: D22001424MFCE ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Hazel

As advised, our Insured has yet to report the accident, hence, no comment on liability at this juncture.

We will proceed to arrange PRI on WP basis.

Note: Please take note that we will not be liable for any LOU/LOR incurred for checking of liability clearance before you commence repairs, as your customer have the alternative to claim under OD. For cases whereby liability is not clear, evidence should be submitted to us before we request.

Thank you.

Regards
Esther Lim
Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Wednesday, 11 May 2022 3:28 PM

To: Aini Binte <Aini@msfirstcapital.com.sg>

Cc: Esther Lim <EstherLim@msfirstcapital.com.sg>

Subject: RE: ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS

Hi Aini,

We refer to your email below.

Please kindly assign LKK auto.

Please kindly let us have your liability clearance before we proceed with the pre repair survey.

Please find attached for the GIA report.

Thank you and regards,
Hazel Chng

Claims Department

DID +65 6713 9408

Mobile +65 91991691

Abwin Service Pte Ltd

17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre

Singapore 417809

ABWIN
Service Centre



Automobile Pte Ltd
International Pte Ltd

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Wednesday, 11 May 2022 2:36 pm

To: hazel@abwinm9.com

Cc: Esther Lim <EstherLim@msfirstcapital.com.sg>

Subject: FW: ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS

Dear Sirs

Our Ref: D22001424MFCE/PTE/TPD 1

We refer to your survey request dated 11.5.2022.

For the time being, we provide the list hereunder for this matter.
We have only 7.

"If you do not agree to any of the surveyors below, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list to conduct the pre-repair survey. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle. Our surveyor will be appointed within 2 working days of your email.

- Automobile Inspection Services – 6286 0155
- AutoProbe Consultants – 6269 9235
- Premier Appraisal Services – 65542269
- Priority Services – 6293 4867
- VP Appraisal (Victor Png) – 98511914
- LKK Auto Consultants Pte Ltd – 62563561
- Vicom Ltd – 64555555

Kindly let us have a copy of your client's SAS report in order for us to arrange for the PRI.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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From: Hazel Natasya Chng <hazel@abwinm9.com>

Sent: Wednesday, 11 May 2022 11:55 AM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Subject: ACCIDENT INVOLVING SJX8797L AND FBS4169Y ALONG KPE BEFORE EXIT 9A ON 10/05/2022 AT ABOUT 0850HOURS

Hi,

We refer to the above matter.

We have been appointed by the owner, **MR LIM ENG HOCK**, the registered owner of vehicle no. **SJX8797L**.

Kindly advise if your insured and/or insured driver has lodged a report regarding the above mentioned accident.

Please let us have your liability clearance for the above accident to proceed on with the claims.

Kindly arrange your surveyor to attend the Pre-repair inspection **within 2 working days**.

The said vehicle can be inspected at: **17 Kaki Bukit Road 4 #01-58/59/60/61/62 Bartley Biz Centre Singapore 417809**.

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday, the said workshop will commence repairs thereafter without any further notice or reference to you.

Thank you and regards,
Hazel Chng

Claims Department

DID +65 6713 9408

Mobile +65 91991691

Abwin Service Pte Ltd

17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre

Singapore 417809

ABWIN
Service Centre



Automobile Pte Ltd
International Pte Ltd