

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 8 June 2022 10:29 AM
To: June Phua (Cheng Hoe Motor); assignments@lkkauto.com; sur@lkkauto.com
Cc: CHENG HOE (AMK) HOE MOTOR SERVICE (AMK)
Subject: RE: Fwd: OUR REF: SNM22D203995/C02/CB8487E/LEEPG & YOUR REF: GBL5049R TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE. Please forward repair estimate.

Based on available information, liability is in your client's favor.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Wednesday, 8 June 2022 10:05 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: CHENG HOE (AMK) HOE MOTOR SERVICE (AMK) <chmamk@singnet.com.sg>
Subject: Re: Fwd: OUR REF: SNM22D203995/C02/CB8487E/LEEPG & YOUR REF: GBL5049R TO CONDUCT PRS & REVERT ON LIABILITY

Good morning Cecilia,

Our selection as below :-

7. Kenneth Kong (LKK)

Kindly assist to arrange for PRI asap.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

On Wed Jun 08 2022 09:11:16 GMT+0800 (Singapore Standard Time) Cecilia Lee
<cecilia.lee@sg.cntaiping.com> wrote:

----- Original Message -----

Without Prejudice

Our reference: SNM22D203995/C02/CB8487E/LEEPG

Your reference: GBL5049R

Dear Sirs,

We refer to your email of 07/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's

s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's

s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城

Taiping SG

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From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 8 June 2022 8:18 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; 'chmamk@singnet.com.sg'

<chmamk@singnet.com.sg>

Subject: OUR REF: SNM22D203995/C02/CB8487E/LEEPG & YOUR REF: GBL5049R TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Cecilia,

Please refer to the below email.

Kindly conduct **PRS GBL5049R & revert liability** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From:

Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent: Tuesday, June 7, 2022 10:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cheng Hoe
<chmotor@singnet.com.sg>

Subject: Repair Survey (Single Joint Expert)/ Enquiry of Liability for GBL5049R (DOA:
06/06/2022)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

**OUR CLIENT : GBL5049R
DOA : 06/06/2022 @ 1523HR
YR INSURED : CB8487E**

(A) Kindly provide us your surveyor listing for the selection on the survey.

(B) Also, please advise on liability and are you agree on DIRECT SETTLEMENT?

P/S : Van sent into our AMK compound on 07/06/2022 @ 1030.

Thank you.

Regards
Dorlyn Li
Cheng Hoe Motor Pte Ltd (AMK)
Tel :64812001
Fax : 64821296

