

Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 8 June 2022 10:16 AM
To: JL Perfect Autowork; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'
Cc: Claims Dept of CTI
Subject: RESEND: OUR REF: SNM22D203383/C02/CB8285X/THAMYL & YOUR REF: PC4916B, TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice

Hi Irene

Thanks for confirming

Hi LKK

Please conduct PRS.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Wednesday, June 8, 2022 9:55 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D203383/C02/CB8285X/THAMYL & YOUR REF: PC4916B, TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

Sorry for missing your email.

Please refer to the attached email as below. We confirmed our client (Joseph Coach Pte Ltd) has authorised us to handle the third party claim.

Kindly arrange the pre-inspection accordingly.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Jun 7, 2022 at 4:26 PM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Hi Irene

Please confirm if your client is still claiming through JL Perfect Autowork.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Tuesday, June 7, 2022 12:06 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D203383/C02/CB8285X/THAMYL & YOUR REF: PC4916B, TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

Please arrange **Adrian Ling(LKK)** to come and conduct the survey for vehicle PC4918B.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Jun 7, 2022 at 9:38 AM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.entaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All

correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅
城 Taiping SG

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From: Claims Dept of CTI

Sent: Monday, June 6, 2022 10:51 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; 'jlperfectautowork@gmail.com' <jlperfectautowork@gmail.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: OUR REF: SNM22D203383/C02/CB8285X/THAMYL & YOUR REF: PC4916B, TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE -URGENT-

via EMAIL ONLY

Dear Pauline,

Please refer to the below email.

Kindly look into this case urgently and surveyor list was sent on 24th May by Chee So Chow.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Friday, June 3, 2022 4:22 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PC4916B (Pre-Inspection) / Your Vehicle : CB8285X | DOA : 17/05/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We are instructed by **Joseph Coach Pte Ltd** to notify you of a road traffic accident on **17/05/2022** at about **15:00hours** at/along **TPE Towards KPE(ECP) Before Lor Halus Exit** involving our client's/customer's vehicle registration number **PC4916B** and vehicle registration number **CB8285X** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875