

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: SMZ4640K**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0470/2022/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

24-Mar-2023

Date

1

Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SND 2274 B - Audi Q3 1.4 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SND 2274 B**, claimant, **Mr. Lim Rui Duan, Ivan**, please find the related document per attached.

1. A copy of the Original invoice no. 85018386 – S\$ 4,160.59.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 180.00 (S\$ 60.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SND 2274 B

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, LIM RUI DUAN IVAN (the third party claimant) of 13 FERNVALE LANE  
THE TOPIARY 02-08, S797496 (address), owner of SND2274B (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SND2274B that was damaged pursuant to the accident which occurred on 3/6/2022  
(date) along CTE EXPRESSWAY (location) involving vehicle no/s  
SMZ4640K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 08 (day) of 06 (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 4160.59 (Repair Cost), S\$ 180.00 (Loss of ~~rental~~ use), S\$ 2.00 (Disbursement), for vehicle no. SND2274B that was damaged pursuant to the accident which occurred on 3/6/2022 (date) along CTE EXPRESSWAY (location) involving vehicle no/s SMZ4640K. This is pursuant to the inspection conducted on 8/6/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM RUI DUAN IVAN ("the third party claimant") of vehicle no. SND2274B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SND2274B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of 04 (month) 2023 (year)

  
LKK

Signed by appointed surveyor

  
PREMIUM AUTOMOBILES PTE LTD

Signed by "the workshop" (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

<b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120 079120</b>		<b>Invoice No:</b> 85018386  <b>Date :</b> 09/03/2023  <b>Order :</b> SND2274B  <b>Term :</b> 30	<b>Account:</b> A0006 (T 0)  <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120</b>		
<b>Regn No:</b> SND2274B (V 50482)		<b>Regn Date:</b> 14/12/2021	<b>Mileage:</b> 13521	<b>WIP No.:</b> 27755	
<b>Model:</b> Q3 1.4 TFSI S tronic F3BACX		<b>Chassis:</b> WAUZZZF3XM1156949	<b>Engine:</b> CZD C50066	<b>Dept:</b> U	
You have been assisted by :- UB-Lim Kee Siang ( 43 )					
		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. TO REPAIR REAR END PANELLING. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR END PANELLING.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A83A807067A GRU	COVER-A/P GT	1.00	1738.00	1,390.40
X	A83A807521D 4W3	SPOILER	1.00	510.00	408.00
X	A83A853817 4W3	COVER	1.00	282.50	226.00
X	A83A853818 4W3	COVER	1.00	282.50	226.00
Parts 2,250.40 Labour 0.00 Sublet 1,602.00 Menus 0.00 Lubricant 0.00			<b>Sub-Total</b>		3,852.40
			<b>8% GST</b>		308.19
			<b>Grand Total</b>		4,160.59



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMZ4640K

Date of Accident

06/06/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **28/04/2021 - 27/04/2023**

Requested By ..... **LIM KEE SIANG (PREMIUM AU...**

Requested Date ..... **06/06/2022 10:23**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 13 June 2022 9:04 am  
**To:** limchongsien@gmail.com  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING SMZ 4640K & SND 2274B ON 03/06/2022

**Importance:** High

Our Ref: CC3/AIG22005429/ga3

13 JUNE 2022

**LIM CHONG SIEN**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMZ 4640K & SND 2274B ON 03/06/2022**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SND 2274B**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (*E.g: Video Footage / Traffic Police Investigation result*).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Jun 2022 20:51	Clim Dtl Modified	Claimant's Name: -> LIM RUI DUAN IVAN (LIN RUIDUAN IVAN). Claimant's ID: -> S831291 8B.	[A] HOW MEI KWAN
2	07 Jun 2022 20:51	Clim Veh Model Changed	(203438) AUDI Q3 1.4 TFSI (A).	[A] HOW MEI KWAN
3	07 Jun 2022 20:51	Clim Created	Reg No: SND2274B. Acct Date: 2022/06/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	07 Jun 2022 20:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Jun 2022 20:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/16	[A] HOW MEI KWAN
6	07 Jun 2022 20:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Jun 2022 20:51	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	07 Jun 2022 20:51	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	07 Jun 2022 20:51	Label Added	(23):Express.	[A] HOW MEI KWAN
10	07 Jun 2022 20:51	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	12 Apr 2023 16:22	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	12 Apr 2023 16:22	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	12 Apr 2023 16:22	Clim Dtl Modified	JPJ Reg. Date: -> 2021/12/14.	[A] JOANNE LEE KHANG MIN
14	12 Apr 2023 16:22	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	21 Apr 2023 09:34	Adj Mandate Request	Cur.Req:4342.59:Liability: 100%(BOLA 27) *Quantum: \$4,342.59(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	24 Apr 2023 10:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/16. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
17	24 Apr 2023 10:18	Adj Mandate Set	Approved:4342.59:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2802705	09 Jun 2022 15:36:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SND2274B	SMZ4640K	11.00
2947180	12 Apr 2023 16:22:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SND2274B	SMZ4640K	11.00



