

## Yan (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Tuesday, 7 June 2022 4:39 PM  
**To:** Admin A; Summer Lee (LKK Auto)  
**Subject:** RE: OUR REF: SNM22D203887/C02/GBK7971U/CHEESC & YOUR REF: SH22-059.WAS/L (SGK 6274 X) TO CONDUCT PRS

Hi Team

Please proceed to arrange PRS by Steve Chen.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** mail@loonchong.com <mail@loonchong.com>  
**Sent:** Tuesday, June 7, 2022 3:06 PM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** mail@loonchong.com  
**Subject:** RE: OUR REF: SNM22D203887/C02/GBK7971U/CHEESC & YOUR REF: SH22-059.WAS/L (SGK 6274 X) TO CONDUCT PRS

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Dear Soo Chow,

We refer to your email below of even date.

Our client hereby nominate Steve Chen named in paragraphs 2 serial number 9 of your said email to conduct the pre-repair survey of the damages to our client's vehicle arising out of the above mentioned accident.

Please contact our client's workshop, Win Automotive Services, 60 Jalan Lam Huat, Carros Centre #04-53 ,Singapore 737869 for the said survey.

Contact Person : Mr Winson Tan  
Telephone : 9750 6777

Kindly proceed to do the needful.

In view of the latest advisory from government on Covid – 19 announced on 3 April 2020, our office will be operating on 100% telecommuting.

Coco for Loo & Chong Law Corporation  
Blk 52 Chin Swee Road #03-67 Singapore 160052  
Tel: 6438 2883 / Fax: 6438 2889  
[Email: mail@loonchong.com](mailto:mail@loonchong.com)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Sent:** Tuesday, 7 June 2022 2:31 pm  
**To:** 'mail@loonchong.com' <[mail@loonchong.com](mailto:mail@loonchong.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM22D203887/C02/GBK7971U/CHEESC & YOUR REF: SH22-059.WAS/L (SGK 6274 X) TO CONDUCT PRS

Dear Coco

We refer to your email of 07/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow  
Claims Department

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**From:** [mail@loonchong.com](mailto:mail@loonchong.com) <[mail@loonchong.com](mailto:mail@loonchong.com)>  
**Sent:** Tuesday, June 7, 2022 1:18 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM22D203887/C02/GBK7971U/CHEESC & YOUR REF: SH22-059.WAS/L (SGK 6274 X) TO CONDUCT PRS

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Urgent Attention

Dear All,

Kindly let us have your list of surveyor for PRS.

In view of the latest advisory from government on Covid – 19 announced on 3 April 2020, our office will be operating on 100% telecommuting.

Coco for Loo & Chong Law Corporation  
Blk 52 Chin Swee Road #03-67 Singapore 160052  
Tel: 6438 2883 / Fax: 6438 2889  
[Email: mail@loonchong.com](mailto:mail@loonchong.com)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 6 June 2022 4:58 pm  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [mail@loonchong.com](mailto:mail@loonchong.com)  
**Subject:** OUR REF: SNM22D203887/C02/GBK7971U/CHEESC & YOUR REF: SH22-059.WAS/L (SGK 6274 X) TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear So Chow,

Please refer to the below email.

Kindly **conduct PRS SGK6274X** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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**claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [mail@loonchong.com](mailto:mail@loonchong.com) <[mail@loonchong.com](mailto:mail@loonchong.com)>

**Sent:** Monday, June 6, 2022 10:01 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [mail@loonchong.com](mailto:mail@loonchong.com)

**Subject:** Re: PRS for SGK 6274 X accident involving vehicle GBK 7971 U on 2 June 2022 along Qei Tiong Ham Park Road / LC ref: SH22-059.WAS/L (SGK 6274 X)

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Dear Sits,

We refer to the above matter and enclose herewith our letter of PRS and await your urgent reply.

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Coco for Loo & Chong Law Corporation  
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[Email: mail@loonchong.com](mailto:mail@loonchong.com)