

Shiau Chan (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Tuesday, 21 June 2022 9:53 AM
To: Shiau Chan (LKKAUTO)
Subject: Fw: Finalize Re: OUR REF: SNM22D203978/C02/SGW688L/TANKW & YOUR REF: SMZ5851L TO CONDUCT PRS & REVERT ON LIABILITY
Attachments: SMZ 5851 finalize (2).pdf

send salah orang

CS/CTI22005422/Eqy3

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: Monday, 20 June 2022 9:29 pm

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Subject: Finalize Re: OUR REF: SNM22D203978/C02/SGW688L/TANKW & YOUR REF: SMZ5851L TO CONDUCT PRS & REVERT ON LIABILITY

Hi Denise,

Workshop agreed finalize.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>

Sent: Monday, 20 June 2022 7:16 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: Re: Finalize Re: OUR REF: SNM22D203978/C02/SGW688L/TANKW & YOUR REF: SMZ5851L TO CONDUCT PRS & REVERT ON LIABILITY

Hi Steve,

We agree with your finalise amount. Good day.

Thank You and Best Regards

Melvin

Tel: (65) 67737377

Hp: (65) 87783338

Wah Hong Motors & Credit Pte Ltd

ROC: 199806235M

Enterprise Hub

38 Toh Guan Road East

#01-57 S(608581)

Website: www.wahhong.sg

Mail: motor@wahhong.sg

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: Monday, June 20, 2022 6:25:12 PM

To: wah hong motors & credit pte ltd <motor@wahhong.sg>

Subject: ***SPAM*** Finalize Re: OUR REF: SNM22D203978/C02/SGW688L/TANKW & YOUR REF: SMZ5851L TO CONDUCT PRS & REVERT ON LIABILITY

Hi Sir,

Kindly refer our finalize \$2400 (L/S, before GST). 3 days.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: wah hong motors & credit pte ltd <motor@wahhong.sg>
Sent: Friday, 17 June 2022 10:19 am
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: Finalize Re: OUR REF: SNM22D203978/C02/SGW688L/TANKW & YOUR REF: SMZ5851L TO CONDUCT PRS & REVERT ON LIABILITY

Hi Steve,
Attach is the after paint photos for your perusal. Kindly finalize with us.
On 08-Jun-22 2:54 PM, Billy Tan wrote:

[Confidential]

Without Prejudice

Dear Jimmy

We refer to the above matter.

Please be advised that liability is in favor of your client.

We are prepared to do a Direct settlement, and quantum subject to consistency of damages, based on our surveyor's findings, with supporting documents.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Wah Hong <motor@wahhong.sg>
Sent: Wednesday, 8 June 2022 2:24 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D203978/C02/SGW688L/TANKW & YOUR REF: SMZ5851L TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Billy,
Kindly refer to the attached estimate for your kind perusal.
Thank You and Best Regards,

Jimmy
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 4848
Website: www.wahhong.sg
Mail: motor@wahhong.sg

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On 08-Jun-22 2:19 PM, Billy Tan wrote:

Without Prejudice

Hi Jimmy,

kindly forward a copy of the estimate for the above accident for our review on the case.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Wah Hong <motor@wahhong.sg>

Sent: Wednesday, 8 June 2022 11:33 AM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D203978/C02/SGW688L/TANKW & YOUR REF: SMZ5851L TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Billy,
May I know the liability for this collision accident on parked vehicle by your Insured SGW688L.
Just to let you know that the i-witness has file an report to police too to Justify the accident as above.
Thank You and Best Regards,

Jimmy
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
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Website: www.wahhong.sg
Mail: motor@wahhong.sg

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On 07-Jun-22 5:16 PM, Wah Hong wrote:

Hi Billy,
We would like to appoint LKK to survey the SMZ5851L vehicle.
Thank You and Best Regards,

Jimmy
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST

#01-57 S(608581)

Tel: (65) 6773 7377

HP: (65) 8778 4848

Website: www.wahhong.sg

Mail: motor@wahhong.sg

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On 07-Jun-22 4:55 PM, Billy Tan wrote:

[Confidential]

Without Prejudice

Dear Sirs / Madam,

**ACCIDENT INVOLVING SGW688L &
SMZ5851L on 05/06/2022**

We refer to your email of 06/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us. **NOTICE :**

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower
Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI
<claimsdept@sg.cntaiping.com>
Sent: Tuesday, June 07, 2022 4:54 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>;
motor@wahhong.sg
Subject: OUR REF:
SNM22D203978/C02/SGW688L/TANKW & YOUR
REF: SMZ5851L TO CONDUCT PRS & REVERT ON
LIABILITY

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Billy,

Please refer to the below email.

Kindly conduct **PRS SMZ5851L & revert liability**
soonest possible.

Please contact our claims department **Billy Tan**
6389 6175 the officer in charge.

*Kindly quote our claim reference number when
replying.*

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refrain from sending hardcopy documents to us as
delay is to be expected for handling hardcopy
documents. All correspondence should be made via
email claimsdept@sg.cntaiping.com or fax at 6224

7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore
079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB:
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-----Original Message-----

From: Wah Hong <motor@wahhong.sg>
Sent: Monday, June 6, 2022 6:21 PM
To: Claims Dept of CTI
<claimsdept@sg.cntaiping.com>
Subject: Liability Check - Accident involving vehicle no. SMZ5851L and SGW688L on 05/06/2022

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Dear Sir/Madam,

We refer to the above subject and we are acting for the owner of SMZ5851L against your insured vehicle SGW688L.

Kindly update us if your insured SGW688L file the GIA report on the mention collision on Parked Vehicle accident. If yes, please let us know your confirmation on liability.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we

have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA report and Estimate for your kind perusal.

Thank You and Best Regards,

Thank You and Best Regards,

Jimmy
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377

HP: (65) 8778 4848

Website:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.wahhong.sg%2F&data=05%7C01%7Cclaimsdept%40sg.cntaiping.com%7C2cca90b70d7d499e31fb08da47a64341%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637901076831787938%7CUnknown%7CTWFpbGZsb3d8eyJWIjoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikh1aWwILCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=Qe1U4Gdc75m7WXafbMmVIHrWZxQFXywMxN%2B2MrgNZY%3D&reserved=0>

Mail: motor@wahhong.sg

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Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
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Mail: motor@wahhong.sg



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