

**Yan (LKK Auto)**

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**From:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 7 June 2022 5:17 PM  
**To:** Wah Hong; 'SUR'; assignments@lkkauto.com  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM22D203978/C02/SGW688L/TANKW & YOUR REF: SMZ5851L TO CONDUCT PRS & REVERT ON LIABILITY

[Confidential]

**Without Prejudice**

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Wah Hong <motor@wahhong.sg>  
**Sent:** Tuesday, June 07, 2022 5:17 PM  
**To:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM22D203978/C02/SGW688L/TANKW & YOUR REF: SMZ5851L TO CONDUCT PRS & REVERT ON LIABILITY

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Hi Billy,

We would like to appoint LKK to survey the SMZ5851L vehicle.

Thank You and Best Regards,

Jimmy  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
HP: (65) 8778 4848  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)

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This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf).

On 07-Jun-22 4:55 PM, Billy Tan wrote:

[Confidential]

Without Prejudice

Dear Sirs / Madam,

**ACCIDENT INVOLVING SGW688L & SMZ5851L on 05/06/2022**

We refer to your email of 06/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, June 07, 2022 4:54 PM  
**To:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; [motor@wahhong.sg](mailto:motor@wahhong.sg)  
**Subject:** OUR REF: SNM22D203978/C02/SGW688L/TANKW & YOUR REF: SMZ5851L TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Billy,

Please refer to the below email.

Kindly conduct **PRS SMZ5851L & revert liability** soonest possible.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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-----Original Message-----

From: Wah Hong <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
Sent: Monday, June 6, 2022 6:21 PM  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: Liability Check - Accident involving vehicle no. SMZ5851L and SGW688L on 05/06/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We refer to the above subject and we are acting for the owner of SMZ5851L against your insured vehicle SGW688L.

Kindly update us if your insured SGW688L file the GIA report on the mention collision on Parked Vehicle accident. If yes, please let us know your confirmation on liability.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA report and Estimate for your kind perusal.

Thank You and Best Regards,

Thank You and Best Regards,

Jimmy  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377

HP: (65) 8778 4848

Website:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.wahhong.sg%2F&data=05%7C01%7Cclaimsdept%40sg.cntaiping.com%7C2cca90b70d7d499e31fb08da47a64341%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637901076831787938%7CUnknown%7CTWFpbGZsb3d8eyJWIjojMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=Qe1U4Gdc75m7WXafbMmVlHlrWZxQFXyWmXN%2B2MrgNZY%3D&reserved=0>

Mail: motor@wahhong.sg

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