

Shiau Chan (LKKAUTO)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Monday, 31 October 2022 5:36 PM
To: Shiau Chan (LKKAUTO)
Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); MTPRI; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
Subject: RE: Preliminary Report for Approval: PRS for our client's vehicle SHA 1225 L and your insured's vehicle SHC 4590 B on 07.06.2022 // MSFC Ref : D22001773MFSH/STRIDES/TPD-1

Dear Shiau Chan,

We refer to your email below.

Kindly proceed.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849
Website <http://www.msfirstcapital.com.sg>
A Member of 

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From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Monday, 31 October 2022 5:17 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: FW: Preliminary Report for Approval: PRS for our client's vehicle SHA 1225 L and your insured's vehicle SHC 4590 B on 07.06.2022

Dear Chris

FYNA

Regards,

ashlene

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, 31 October 2022 2:43 pm
To: MTPRI <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>
Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: RE: Preliminary Report for Approval: PRS for our client's vehicle SHA 1225 L and your insured's vehicle SHC 4590 B on 07.06.2022

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Dear Sir/Madam,

Enclosed herewith preliminary advice of SHA 1225L.
Kindly advise on approval.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 7 June 2022 5:14 PM
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)' <Ana.Magnaye@strides.com.sg>
Subject: RE: PRS for our client's vehicle SHA 1225 L and your insured's vehicle SHC 4590 B on 07.06.2022

Dear Hua Yen,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 7 June 2022 4:37 PM
To: assignments <assignments@lkkauto.com>; admin-a@lkkauto.com
Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: FW: PRS for our client's vehicle SHA 1225 L and your insured's vehicle SHC 4590 B on 07.06.2022

Ref: TAX/06/22/2021

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SHA1225L
Insured: SHC4590B
Workshop: BIFROST AUTO PTE LTD

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Assessment Dept <assessment_ltc@bifrostauto.com>
Sent: Tuesday, 7 June 2022 4:28 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: Re: PRS for our client's vehicle SHA 1225 L and your insured's vehicle SHC 4590 B on 07.06.2022

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Without Prejudice

Dear Hua Yen

Our client selects LKK Bryan Ang.

Please arrange and confirm survey on 08.06.2022 .

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Best Regards
Regina / Yee
Assessment Dept
BIFROST AUTO PTE LTD
O: 62436687

On Tue, 7 Jun 2022 at 15:52, MTPRI <MTPRI@smrt.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHC4590B as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Regards,

Hua Yen

Claim Department

From: Assessment Dept <assessment_ltc@bifrotauto.com>
Sent: Tuesday, 7 June 2022 3:37 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Claims Dept <claims_ltr@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>
Subject: PRS for our client's vehicle SHA 1225 L and your insured's vehicle SHC 4590 B on 07.06.2022

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Woo Kok Weng, to notify you of the aforesaid accident involving our client's vehicle SHA 1225 L and your insured's vehicle SHC 4590 B on 07.06.2022.

We will send in the GIA once avail..

This serves as a **NOTICE** that we are claiming against SHC 4590 B for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact

Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **07.06.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Regina / **Mr Yee**

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687