

Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 7 June 2022 4:37 PM
To: assignments; admin-a@lkkauto.com
Cc: MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)
Subject: FW: PRS for our client's vehicle SHA 1225 L and your insured's vehicle SHC 4590 B on 07.06.2022

Ref: TAX/06/22/2021

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SHA1225L
Insured: SHC4590B
Workshop: BIFROST AUTO PTE LTD

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Assessment Dept <assessment_ltc@bifrostauto.com>
Sent: Tuesday, 7 June 2022 4:28 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: Re: PRS for our client's vehicle SHA 1225 L and your insured's vehicle SHC 4590 B on 07.06.2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Without Prejudice

Dear Hua Yen

Our client selects LKK Bryan Ang.

Please arrange and confirm survey on 08.06.2022 .

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Best Regards

Regina / Yee
Assessment Dept
BIFROST AUTO PTE LTD
O: 62436687

On Tue, 7 Jun 2022 at 15:52, MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TAX/06/22/2021

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHC4590B as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Assessment Dept <assessment_ltc@bifrotauto.com>
Sent: Tuesday, 7 June 2022 3:37 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Claims Dept <claims_ltr@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>
Subject: PRS for our client's vehicle SHA 1225 L and your insured's vehicle SHC 4590 B on 07.06.2022

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Woo Kok Weng, to notify you of the aforesaid accident involving our client's vehicle SHA 1225 L and your insured's vehicle SHC 4590 B on 07.06.2022.

We will send in the GIA once avail..

This serves as a **NOTICE** that we are claiming against SHC 4590 B for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **07.06.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

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Best Regards

Regina / **Mr Yee**

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687