

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn: Motor Claims Department

Dear Sir / Madam,

**ACCIDENT INVOLVING VEHICLE NO SLP 1562 L & XE 6864 Z At BLK 764B
WOODLANDS CIRCLE on 12/05/2022**

We understand that you are the insurer of XE 6864 Z vehicle.

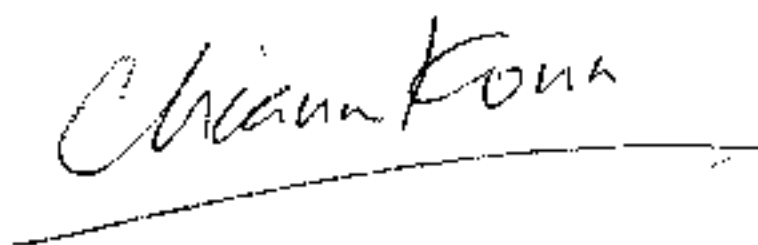
I/We wish to inform you that my/our vehicle SLP 1562 L have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follow:

1.	Cost of Repairs	S\$ 1,300.00
2.	Cost of Rental (S\$ <u>120.00</u> x <u>03</u> days)	S\$ 360.00
3.	LTA Search Fee	S\$ 7.45
TOTAL		<u>S\$ 1,667.45</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully,



In the matter of an accident involving motor vehicles
SLP 1562 L and XE 6864 Z at BLK 764 B Woodlands Circle

on 12-05-2022.

1. WARRANT TO ACT

I/We, ONG KWANG CHUAN, (NRIC No.) S XXXX 998 Z

of _____
hereby authorise M/s GUAN MOTOR WORKS to act on my/our
behalf in respect of the above matter.

2. AUTHORITY

- a) I/We hereby authorise you to commence legal proceedings in my/our name(s) and to take instructions from my car-repairers who I/we have appointed as my/our agent(s) in respect of my/our claim.
- b) I/We hereby authorise you to pay to yourselves all Party and Party costs you may at any time receive in connection with the above matter and confirm that there will be no need to pay the same into the Client(s)'s Account with your Bankers
- c) I/We hereby further authorise you to release all proceeds of settlement monies received by you (after deducting of your legal costs) to my repairers
M/s GUAN MOTOR WORKS in settlement of my outstanding bill/account with them.
- d) I/We only wish to be informed of my/our case when it is necessary on your part. I/We hereby direct you to keep my car-repairers informed of all matters relating to my claim, as and when it is necessary to do so.
- e) I/We hereby authorise you to deposit in your Firms' client's account any cheques received by you and made in my/our firm's name.
- f) I/We have read and understood the above.



(Signature)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : Claim No : SNM22D203339/C02/XE6864Z/CHNGPW
Claimant : ONG KWANG CHUAN
Amount : S\$1,607.45
SINGAPORE DOLLARS ONE THOUSAND SIX HUNDRED SEVEN AND CENTS
FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLP1562L
Insured Vehicle No. : XE6864Z

Date of Loss : 12/05/2022
Place of Accident : 764B WOODLANDS CIR

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ALBA W&H SMART CITY PTE. LTD.
Driver Name : MUHAMMAD DANIAL BIN RAHMAT

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,300.00
(3) Loss of Use/Rental/ Earning	S\$	300.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 1,607.45

Claimant Name : ONG KWANG CHUAN

NRIC No : SXXXX998Z

Signature : 

Date : 11/02/23

源 摩 哆 廠

GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: ONG KWANG CHUAN

Invoice No: 5263

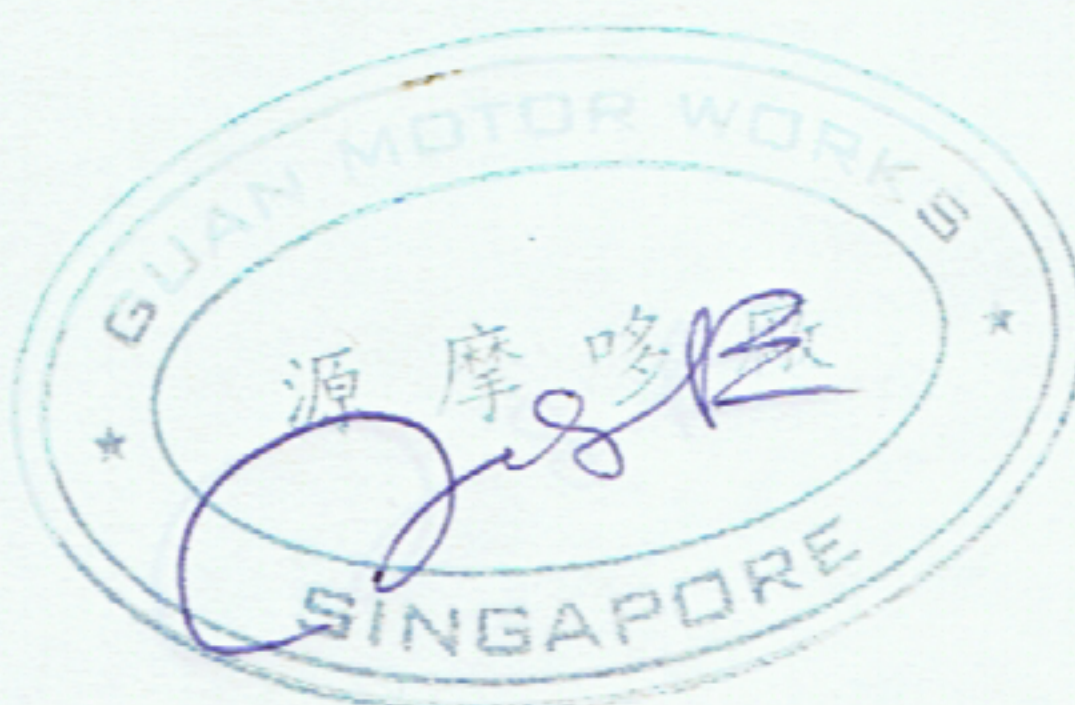
Date : 16-06-2022

TOYOTA C-hr - SLP 1562 L

Lump sum repair cost inclusive of spare parts and
labour charges.

\$ 1,300.00

Dollars One thousand Three hundred only.



E.&O.E.

FOR CAR RENTAL

长彭 LONG PANG LEASING

Company Regn. No: 53255773E

Block 324 Ang Mo Kio Avenue 3 #02-1886 Singapore 560324

Email: longpang53@gmail.com

HP: 9047 2789

OFFICIAL RECEIPT

No: 0659

Date: 9-6-22

Received from ONG KWANG CHUAN

The sum of Dollars Three Hundred Sixty Only

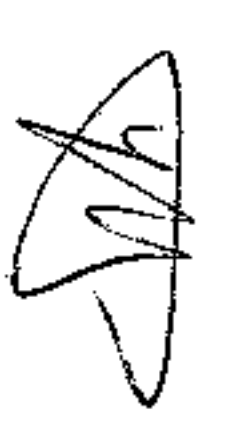
Being payment for

SLC2581c 6-6-22 to 9-6-22 Ref # 0825

for LONG PANG LEASING

\$ 360/xx

Cash / Cheque No.:



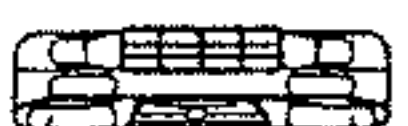
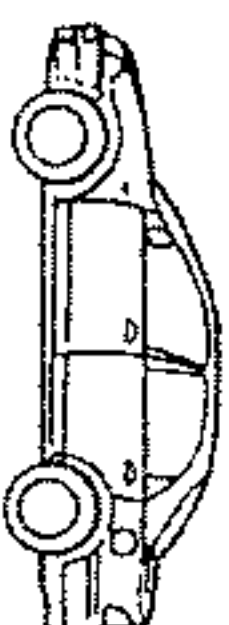
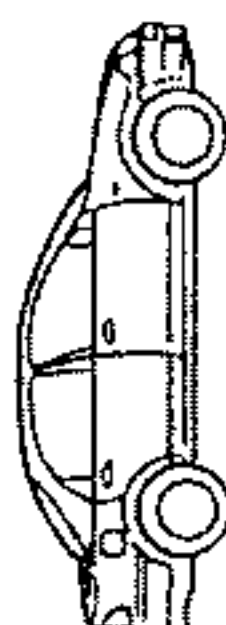

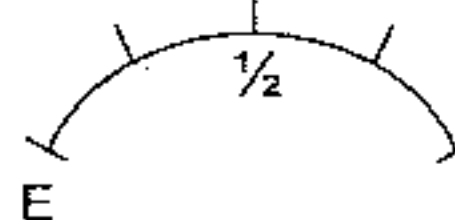
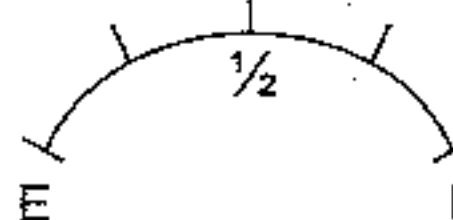
Authorised Signature

长彭 LONG PANG LEASING

Company Regn. No: 53255773E
Block 324 Ang Mo Kio Avenue 3 #02-1886 Singapore 560324
Email: longpang53@gmail.com
HP: 9047 2789

VEHICLE RENTAL AGREEMENT

Nº: 0825

HIRER'S PARTICULAR Name: (as in I/C) <u>ONG KWANG CHUAN</u> NRIC / PASSPORT No: <u>S XXXX 998 - Z</u> Address (Res): <u>22 WOODLANDS CRESCENT</u> <u>#11-34 SINGAPORE 738082</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: _____ D/L No: <u>S 1819000 - A</u> D/L Type: Local/International Pass Date: <u>19-11-1988</u> Date of Birth: <u>28-5-1967</u> Tel: (O) _____ (R) _____ HP: <u>92357998</u>		Veh No: <u>SLC 2587C</u> Replace Veh No: _____ Mileage Out: _____ Mileage Out: _____ Make & Model <u>HONDA</u> Make & Model _____ Auto / Manual <u>VEZEL</u> Auto / Manual _____ OUT : Date <u>6/6/2022</u> OUT : Date _____ OUT : Time <u>10.25 AM</u> OUT : Time _____	
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) <u>ONG AH LIAN</u> NRIC / PASSPORT No: _____ D/L No: _____ D/L Type: Local/International Address (Res): _____ Tel/Hp: _____		RENTAL CHARGES Daily <u>3</u> @\$ <u>120/-</u> <u>360</u> <u>00</u> Weekly @\$ _____ Monthly @\$ _____ Hours @\$ _____ Others @\$ _____ CDW @\$ _____ PAI @\$ _____ Delivery Service _____ SUB-TOTAL \$ <u>360</u> <u>00</u>	
Refundable Deposit: _____ Cash/Nets/Cheque/VISA/MC Cards No: _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>FRONT</p>  </div> <div style="text-align: center;"> <p>LEFT</p>  </div> <div style="text-align: center;"> <p>RIGHT</p>  </div> <div style="text-align: center;"> <p>REAR</p>  </div> </div>		<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>OUT</p>  </div> <div style="text-align: center;"> <p>IN</p>  </div> </div> EXTENSION _____ Collection Service _____ Misc. _____ ESTIMATED TOTAL RENTAL \$ _____ Sales Person Code: _____ Hirer is responsible for the first \$ <u>1500</u> excess for collision / damage to first part. (i.e) LONG PANG LEASING Vehicle (including windscreen) and also first \$ <u>1500</u> excess for collision / damage to third party's vehicle for each and every accident / damage. Hirer's Signature <u>[Signature]</u> Addition Driver's Signature <u>[Signature]</u>	
ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM			

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on rental to my/our credit card.

* IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY LONG PANG LEASING.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the Owner immediately;
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) a and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents:-
 - injury case;
 - non-injury case involving a Government vehicle, or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy. Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE-THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO LONG PANG LEASING AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
<u>09-06</u> <u>2022</u>	<u>10.30</u> <u>pm</u>					<u>[Signature]</u> SIGNATURE OF HIRER/DRIVER

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 24 May 2022 / 09:48:25

Receipt Date/Time : 24 May 2022 / 09:48:25

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220524-000638

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - XE6864Z				
As at 12 May 2022/11:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - XE6864Z			
	Enquiry Fee	7.00	0.49	7.49
	20220524094729256963			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	20220524094738274	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 5 July 2022 17:37
To: firhan@alba-wh.sg
Subject: ACCIDENT INVOLVING XE 6864Z AND SLP 1562L ON 12/05/2022

Our Ref: CC6/CTI22005420/Kea3

5 July 2022

ALBA W&H SMART CITY PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING XE 6864Z AND SLP 1562L ON 12/05/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

EzLyna (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 13 January 2023 9:46 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: RE-SEND [SEEK MANDATE] SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022
Attachments: CTP-Fund Transfer Request Form-FA-Editable.pdf

[Strictly Confidential]

Dear EzLyna

Please proceed to resolve claim at \$1667.45.

Please assist to get workshop provide letter of authorisation and complete the attached payment form in order for us to effect payment via bank transfer.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Adeline Chng

Sent: Thursday, January 12, 2023 3:12 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: RE-SEND [SEEK MANDATE] SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022

Without Prejudice, Save as to Costs

Dear Ezlyna

Please be advised that we are still pending for Insured to revert on some document verification in order for us to approve the mandate.

We will revert asap once Insured revert.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Thursday, December 29, 2022 2:06 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW:RE-SEND [SEEK MANDATE] SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We refer to the above matter and our email below.

Kindly let us have your approval soon as Third Party workshop is chasing us. Thank you.

With warmest regards,

Ezlyna

From: Ezlyna (LKKAuto)

Sent: Friday, 16 December 2022 4:56 pm

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022

Your ref: SNM22D203339/C02/XE6864Z/CHNGPW

LKK ref : CC6/CTI22005420/Kea3

Dear Adeline,

ACCIDENT INVOLVING XE6864Z (CHINA TAIPING) AND SLP1562L (TP) ON 12/05/2022

We refer to the above matter.

It is an accident scenario that Insured reversed and hit onto Third Party's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Guan Motor Works" at \$1,607.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,754.95	\$ 1,300.00
2. Loss of Use (3 days x \$120)	\$ 360.00	\$ 300.00 (3 days x \$100)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 5,122.40	\$ 1,607.45

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 9 June 2022 3:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022

[Strictly Confidential]

Dear Asher/Mei Kwan

Attached herewith our insured SAS report for your perusal.

Password to be sent later in a separate email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 8 June 2022 5:03 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D203339/C02/XE6864Z/CHNGPW.

Dear Adeline,

Pls revert LKK.