

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Friday, 16 December 2022 4:56 PM  
**To:** Adeline Chng; claimsdept@sg.cntaiping.com  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022  
**Attachments:** LKK Surveyor Report & Photos.pdf; LOD-Toyota C-HR(A)-DOA=12.05.2022.pdf; LETTER TO OI\_XE6864Z.pdf

Your ref: SNM22D203339/C02/XE6864Z/CHNGPW  
LKK ref : CC6/CTI22005420/Kea3

Dear Adeline,

ACCIDENT INVOLVING XE6864Z (CHINA TAIPING) AND SLP1562L (TP) ON 12/05/2022

We refer to the above matter.

It is an accident scenario that Insured reversed and hit onto Third Party's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Guan Motor Works" at \$1,607.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,754.95	\$ 1,300.00
2. Loss of Use (3 days x \$120)	\$ 360.00	\$ 300.00 (3 days x \$100)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 5,122.40</b>	<b>\$ 1,607.45</b>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, 9 June 2022 3:10 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022

[Strictly Confidential]

Dear Asher/Mei Kwan

Attached herewith our insured SAS report for your perusal.

Password to be sent later in a separate email.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 8 June 2022 5:03 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.