

EzLyna (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 13 January 2023 9:46 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: RE-SEND [SEEK MANDATE] SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022
Attachments: CTP-Fund Transfer Request Form-FA-Editable.pdf

[Strictly Confidential]

Dear EzLyna

Please proceed to resolve claim at \$1667.45.

Please assist to get workshop provide letter of authorisation and complete the attached payment form in order for us to effect payment via bank transfer.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Adeline Chng

Sent: Thursday, January 12, 2023 3:12 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: RE-SEND [SEEK MANDATE] SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022

Without Prejudice, Save as to Costs

Dear Ezlyna

Please be advised that we are still pending for Insured to revert on some document verification in order for us to approve the mandate.

We will revert asap once Insured revert.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Thursday, December 29, 2022 2:06 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW:RE-SEND [SEEK MANDATE] SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022

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Dear Adeline,

We refer to the above matter and our email below.

Kindly let us have your approval soon as Third Party workshop is chasing us. Thank you.

With warmest regards,

Ezlyna

From: Ezlyna (LKKAuto)

Sent: Friday, 16 December 2022 4:56 pm

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022

Your ref: SNM22D203339/C02/XE6864Z/CHNGPW

LKK ref : CC6/CTI22005420/Kea3

Dear Adeline,

ACCIDENT INVOLVING XE6864Z (CHINA TAIPING) AND SLP1562L (TP) ON 12/05/2022

We refer to the above matter.

It is an accident scenario that Insured reversed and hit onto Third Party's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Guan Motor Works" at \$1,607.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,754.95	\$ 1,300.00
2. Loss of Use (3 days x \$120)	\$ 360.00	\$ 300.00 (3 days x \$100)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 5,122.40	\$ 1,607.45

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 9 June 2022 3:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022

[Strictly Confidential]

Dear Asher/Mei Kwan

Attached herewith our insured SAS report for your perusal.

Password to be sent later in a separate email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 8 June 2022 5:03 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D203339/C02/XE6864Z/CHNGPW / FW: Direct Settlement - Accident Involving XE6864Z (OI : CTI - TBA) and SLP1562L (TP : LKK REF - CC6/CTI22005420/Kea3) on 12/05/2022

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D203339/C02/XE6864Z/CHNGPW.

Dear Adeline,

Pls revert LKK.