

Yan (LKK Auto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 7 June 2022 3:42 PM
To: Cheng Hoe Motor Pte Ltd (AMK); 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D203975/C02/GBC2848T/TANKW & YOUR REF: SMK964G TO CONDUCT PRS & REVERT ON LIABILITY

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent: Tuesday, June 07, 2022 3:40 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D203975/C02/GBC2848T/TANKW & YOUR REF: SMK964G TO CONDUCT PRS & REVERT ON LIABILITY

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Hi Billy,

Our Selection :

7. Kenneth Kong (LKK)

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor Pte Ltd (AMK)

Tel: 64812001

On Tue Jun 07 2022 15:29:24 GMT+0800 (Singapore Standard Time) Billy Tan
<billy.tan@sg.cntaiping.com> wrote:

----- Original Message -----

[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING GBC2848T & SMK964G on 02/06/2022

We refer to your email of 06/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, June 07, 2022 3:27 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>; 'chmamk@singnet.com.sg' <chmamk@singnet.com.sg>
Subject: OUR REF: SNM22D203975/C02/GBC2848T/TANKW & YOUR REF: SMK964G TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Billy,

Please refer to the below email.

Kindly **conduct PRS SMK964G & revert liability**
soonest possible & our Insured has yet to filed SAS Report.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Cheng Hoe Motor Pte Ltd (AMK) <chmank@singnet.com.sg>
Sent: Monday, June 6, 2022 3:56 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cheng Hoe <chmotor@singnet.com.sg>
Subject: Repair Survey (Single Joint Expert)/ Enquiry of Liability for SMK964G (DOA: 02/06/2022)

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Dear Sir,

OUR CLIENT : SMK964G
DOA : 02/06/2022 @ 1717HR
YR INSURED : GBC2848T

(A) Kindly provide us your surveyor listing for the selection on the survey.

(B) Also, please advise on liability and are you agree on DIRECT SETTLEMENT?

Thank you.

Regards
Dorlyn
Cheng Hoe Motor Pte Ltd
Tel :64812001
Fax : 64821296