Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com> Tuesday, 7 June 2022 3:00 PM Sent: To: RIZ; Claims Dept of CTI; sur@lkkauto.com; admin-a@lkkauto.com; 'assignments' 'linalaw alc'; mariah@alc.com.sg; afifah@alc.com.sg Cc: RE: OUR REF: SNM22D203931/C02/SJG256Z/THAMYL & YOUR REF: Subject: ALC(L)2022.396.MAB.R, FBQ 8134G TO CONDUCT PRS **Attachments:** ALC(L)2022.396.MAB - PRI.pdf Without Prejudice Save as to Cost Hi Riz Thanks for reply Hi LKK Please conduct PRS. ** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us. Thanks. **Pauline Tham** Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: RIZ <riz@alc.com.sg>

Sent: Tuesday, June 7, 2022 2:53 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'linalaw alc' <alclinalaw@gmail.com>; mariah@alc.com.sg; afifah@alc.com.sg

Subject: RE: OUR REF: SNM22D203931/C02/SJG256Z/THAMYL & YOUR REF: ALC(L)2022.396.MAB.R, FBQ 8134G TO CONDUCT PRS

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Without Prejudice

Dear Pauline,

We are agreeable to Mohd Taufikh (LKK) to be the surveyor for the matter .

Please contact the workshop directly.

Thank you.

Best Regards,

RIZ

Junior Legal Secretary Arasan Law Chambers 151 Chin Swee Road #06-08 Manhattan House Singapore 169876

Tel: 6835 3350 Fax:6835 3352

Email: riz@alc.com.sq

From: Pauline Tham [mailto:pauline.tham@sg.cntaiping.com]

Sent: Monday, 6 June 2022 5:16 pm

To: Claims Dept of CTI < claims Dept of CTI < claimsdept@sg.cntaiping.com; 'riz@alc.com.sg' < riz@alc.com.sg <a h

Subject: RE: OUR REF: SNM22D203931/C02/SJG256Z/THAMYL & YOUR REF: ALC(L)2022.396.MAB.R, FBQ 8134G TO

CONDUCT PRS

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)

Steve Chen (LKK)

Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, June 6, 2022 4:50 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; 'riz@alc.com.sg' <riz@alc.com.sg>

Subject: OUR REF: SNM22D203931/C02/SJG256Z/THAMYL & YOUR REF: ALC(L)2022.396.MAB.R, FBQ 8134G TO

CONDUCT PRS

WITHOUT PREJUDICE via EMAIL ONLY

Dear Pauline,

Please refer to the below email.

Kindly conduct PRS FBQ8134G soonest possible.

Please contact our claims department Pauline Tham 6389 6541 the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: RIZ < riz@alc.com.sg>

Sent: Monday, June 6, 2022 9:57 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: mariah@alc.com.sg; afifah@alc.com.sg; 'linalaw alc' <alclinalaw@gmail.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING FBQ 8134G AND SJG 256Z (CHINA)) ON 31.05.22.

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WITHOUT PREJUDICE

Dear Sir/Mdm

Kindly do see the attached document for the notice to insurance to conduct pre-repair survey within 2 working days pursuant to paragraph 6.2 of pre-action protocol for NIMA case.

Do assist to expedite the inspection at soonest, thank you.

Best Regards,

RIZ Junior Legal Secretary Arasan Law Chambers 151 Chin Swee Road #06-08 Manhattan House Singapore 169876 Tel: 6835 3350 Fax:6835 3352

Email: <u>riz@alc.com.sg</u>