

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 31 August 2022 11:14 AM  
**To:** 'MTPRI'; SUR  
**Cc:** 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)'  
**Subject:** Preliminary Report for Approval: NON REPORTING D22001736MFSH/STRIDES/KT GBG 1117 E & SHC4492 B on 06/06/2022  
**Attachments:** GBG1117E IA.pdf

Dear Hua Yen,

Enclosed herewith preliminary advice of GBG 1117E.

Kindly let us have your approval.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 7 June 2022 4:38 PM  
**To:** 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)' <BeeGan.Lee@strides.com.sg>  
**Subject:** RE: NON REPORTING D22001736MFSH/STRIDES/KT GBG 1117 E & SHC4492 B on 06/06/2022

Dear Hua Yen,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Sent:** Tuesday, 7 June 2022 2:13 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>  
**Subject:** FW: NON REPORTING D22001736MFSH/STRIDES/KT GBG 1117 E & SHC4492 B on 06/06/2022

Ref: TAX/06/22/2013

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: GBG1117E  
Insured: SHC4492B  
Workshop: BIFROST AUTO

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 7 June 2022 12:37 pm  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>  
**Subject:** NON REPORTING D22001736MFSH/STRIDES/KT GBG 1117 E & SHC4492 B on 06/06/2022

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Dear Hua Yen,

PRI.

Thank You.

**Best Regards,**  
Harminder Kaur  
Motor Claims

**MS First Capital Insurance Ltd**  
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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**From:** Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>  
**Sent:** Tuesday, 7 June 2022 12:16 pm  
**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>  
**Cc:** Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Subject:** Accident involving GBG 1117 E & SHC 4492 B on 06/06/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, PING KANG RENTAL PTE LTD to notify you of the aforesaid accident involving our client's vehicle GBG1117E and your insured's vehicle SHC4492B on 06/06/2022 at 0750hrs along BOON LAY WAY

This serves as a **NOTICE** that we are claiming against SHC4492B for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** DENNIS TING ( 9385 5409 )

**Contact Email:** [claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)

VEH IN (Date & Time) : 07/06/2022

PRS ARRANGEMENT (Date & Time) : 08/06/2022 after 1400hrs ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

DENNIS TING  
Motor Claims Department  
Tel: 9385 5409