

Yan (LKK Auto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 7 June 2022 2:01 PM
To: Assessment Department; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI; Claims Department; Admin Department
Subject: RE: OUR REF: SNM22D203974/C02/SLF5419U/TANKW & YOUR REF: SME2917L TO CONDUCT PRS

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Assessment Department <assessment@jewmotors.com>

Sent: Tuesday, June 07, 2022 1:46 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>

Subject: Re: OUR REF: SNM22D203974/C02/SLF5419U/TANKW & YOUR REF: SME2917L TO CONDUCT PRS

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK TAUFIKH to conduct the survey.

Attached the draft as GIA still pending

Thank you.

Regards,

JOHN
Motor Claims Department
Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 7 Jun 2022 at 12:53, Billy Tan <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING SLF5419U & SME2917L on 06/06/2022

We refer to your email of 06/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, June 07, 2022 12:51 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>; 'assessment@jewmotors.com' <assessment@jewmotors.com>
Subject: OUR REF: SNM22D203974/C02/SLF5419U/TANKW & YOUR REF: SME2917L TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Billy,

Please refer to the below email.

Kindly **conduct PRS SME2917L** soonest possible.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Assessment Department <assessment@jewmotors.com>
Sent: Monday, June 6, 2022 1:36 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>
Subject: Accident involving SME 2917 L & SLF 5419 U on 04/06/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/ Mdm.,

We refer to the above matter.

We represent our client, EDWIN TAN YONG YU to notify you of the aforesaid accident involving our client's vehicle SME2917L and your insured's vehicle SLF5419U on 04/06/2022 at 1019HRS along 246 YISHUN AVE 9 CARPARK.

This serves as a **NOTICE** that we are claiming against SLF5419U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

Contact Person: JOHN (9199 7483)

Contact Email: assessment@jewmotors.com

VEH IN (Date & Time) : 06/06/2022

PRS ARRANGEMENT (Date & Time) : 07/06/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JOHN

Motor Claims Department

Tel: 9199 7483