

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 10 June 2022 12:08 PM  
**To:** 'Teo, Grace'; 'Gnoh, Pau Loong'; SUR  
**Subject:** RE: LKK/KK \ CMTD2201947/GPL(nr) - PRE-REPAIR SURVEY - YQ6495E & XD1322J ON 6 JUNE 22 ALONG WOODLANDS TERRACE AT ABOUT 0950 HOURS  
**Attachments:** YQ6495E IA.pdf; YQ6495E LTA.pdf; YQ 6495E estimate.pdf

Dear Mr Gnoh,

Enclosed herewith preliminary advice of YQ 6495E.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 7 June 2022 11:57 AM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK/KK \ CMTD2201947/GPL(nr) - PRE-REPAIR SURVEY - YQ6495E & XD1322J ON 6 JUNE 22 ALONG WOODLANDS TERRACE AT ABOUT 0950 HOURS

Dear Grace,

Thank you for the assignment.

Repairer arrange on 8.6.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 7 June 2022 10:59 AM  
**To:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com); 'YLTEAM26' <[ylteam26@gmail.com](mailto:ylteam26@gmail.com)>  
**Subject:** LKK/KK \ CMTD2201947/GPL(nr) - PRE-REPAIR SURVEY - YQ6495E & XD1322J ON 6 JUNE 22 ALONG WOODLANDS TERRACE AT ABOUT 0950 HOURS

Without Prejudice

Our Reference : CMTD2201947/GPL  
Your Reference: **YQ 6495 E (et)**

Dear Elaine,

We refer to your email reply and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to conduct the survey for **YQ6495E** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**SOMPO**  
INSURANCE

Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>

**Sent:** Tuesday, June 7, 2022 10:35 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Cc:** [yannelim@visionlawllc.com](mailto:yannelim@visionlawllc.com); 'YLTEAM26' <[ylteam26@gmail.com](mailto:ylteam26@gmail.com)>

**Subject:** RE: PRI \ CMTD2201947/GPL(nr) - PRE-REPAIR SURVEY - YQ6495E & XD1322J ON 6 JUNE 22 ALONG WOODLANDS TERRACE AT ABOUT 0950 HOURS

**Importance:** High

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

**Our Ref: YQ 6495 E (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to your email on even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **LKK AUTO CONSULTANTS PTE LTD – KENNETH KONG** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

**Venue** : **H C Auto Pte Ltd**  
**160 Sin Ming Drive**  
**#05-09 Sin Ming Auto City**  
**Singapore 575722**

**Contact** : **Mr. Joe @ 9457-0678 (Please call before going)**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
VISION LAW LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534 2811 (Ext. 131) / Fax: 6535 6802



**FOR SURVEYOR**  
Please initial here after completion of pre-repair inspection.  
Thank you.

Appointed surveyor :  
(Name & Signature)

Date & Time of Inspection :

**From:** Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

**Sent:** Tuesday, 7 June, 2022 9:11 AM

**To:** Elaine Toh; Gnoh, Pau Loong

**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com); 'YLTEAM26'

**Subject:** PRI \ CMTD2201947/GPL(nr) - PRE-REPAIR SURVEY - YQ6495E & XD1322J ON 6 JUNE 22 ALONG WOODLANDS TERRACE AT ABOUT 0950 HOURS

Our Reference : CMTD2201947/GPL

Your Reference: **YQ 6495 E (et)**

Date: 07/06/2022

**Without Prejudice**  
**EMAIL ONLY**  
**OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**

**Attention:**  
**M/S VISION LAW LLC**

Dear Elaine,

**ACCIDENT INVOLVING XD1322J & YQ6495E ON 06.06.22**

We refer to your Notice of Accident dated 06/06/2022.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

***Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.***

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**SOMPO**  
**INSURANCE**

**Innovation for Wellbeing**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>

**Sent:** Monday, June 6, 2022 4:30 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com); 'YLTEAM26' <[ylteam26@gmail.com](mailto:ylteam26@gmail.com)>

**Subject:** PRE-REPAIR SURVEY --- YOUR REF: XD 1322 J --- ACCIDENT INVOLVING YQ 6495 E & XD 1322 J ON 6 JUNE 2022 ALONG WOODLANDS TERRACE (NEAR THE ROAD BEHIND THE BUILDING OF NO. 25 WOODLANDS LINK ) AT ABOUT 0950 HOURS

**Importance:** High

---

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

---

**Our Ref: YQ 6495 E (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We are instructed by **KEN HOE SENG CO** to notify you of a road traffic accident on 6 June 2022 at about 0950 hours along Woodlands Terrace (near the road behind the building of No. 25 Woodlands Link) involving our client's motor vehicle registration number YQ 6495 E and motor vehicle registration XD 1322 J driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards,

Elaine Toh (Secretary)

*VISION LAW LLC*

*133 New Bridge Road*

*#18-01/02 Chinatown Point*

*Singapore 059413*

Tel: 6534 2811 (Ext. 131) / Fax: 6535 6802

---

**VISION LAW LLC**

**Advocates & Solicitors**

**(Incorporated with limited liability)**

**Unique Entity No. 200721148H**

**Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413**

---

---

**DISCLAIMER:**

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

---

---

---

**VISION LAW LLC**

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

---

---

**DISCLAIMER:**

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

---

---