Yan (LKK Auto)

From: Celine Fong (LKKAuto) < celinefong@lkkauto.com>

Sent: Tuesday, 7 June 2022 10:16 AM

To: assignments

Subject: FW: Claims ref no. CDMPG22001039-002 Notice to inspect our client's vehicle

SMQ9915H - Accident involving SMQ9915H and SLB363A on 01.06.2022

Attachments: GIA-SMQ9915H.pdf; EST-SMQ9915H.pdf

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Tuesday, 7 June 2022 9:05 AM

To: SUR <sur@lkkauto.com>

Cc: kangcar@singnet.com.sg; kangcar176@yahoo.com.sg

Subject: FW: Claims ref no. CDMPG22001039-002 Notice to inspect our client's vehicle SMQ9915H - Accident involving

SMQ9915H and SLB363A on 01.06.2022

Dear LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Data Classification: Confidential, C3

Warmest Regards, Zheng HanYang ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three

Singapore 038988
DID.: +65 6829 9176

hanyang.zheng@ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.





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From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>

Sent: Friday, 3 June 2022 4:21 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Cc: Kang Car (yahoo) < kangcar176@yahoo.com.sg>

Subject: Re: Claims ref no. CDMPG22001039 Notice to inspect our client's vehicle SMQ9915H - Accident involving

SMQ9915H and SLB363A on 01.06.2022

WITHOUT PREJUDICE

Dear Pauline,

Thank you for the email.

Please appoint **LKK Auto Consultants** to conduct the PRI on our client's vehicle. The vehicle is now at our workshop pending for survey.

Thank you & Regards, Sharon Kang Car Repairers Pte Ltd

Tel: 6747 7636 Fax: 6748 5071

On Fri Jun 03 2022 16:00:48 GMT+0800 (Singapore Standard Time) ERGO Insurance Pte. Ltd. (Claims Department) < wrote:

----- Original Message -----

Dear Sharon,

We would like to conduct a PRI survey, please refer to our list of surveyors:

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy

Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From:

kangcar@singnet.com.sg <kangcar@singnet.com.sg>

Sent: Friday, 3 June 2022 9:43 am

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Cc: Kang Car (yahoo) < kangcar176@yahoo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department)

<claims@ergo.com.sg>

Subject: Notice to inspect our client's vehicle SMQ9915H - Accident involving SMQ9915H and SLB363A

on 01.06.2022

WITHOUT PREJUDICE

Dear Sir/Madam,

Our client's motor vehicle no: SMQ9915H that was damaged as a result of the above accident, is now lying at our premises/workshop, waiting for repairs to be carried out.

As you are the insurers of motor vehicle SLB363A, we hereby give you notice to inspect our client's damaged motor vehicle at our premises/workshop. If your representative/surveyor does not inspect our client's damaged motor vehicle within the next two(2) days, we shall proceed to repair our client's damaged motor vehicle without any further notice and our client will thereafter look to you/your insured for the repair costs. This is without prejudice to our client's claim for damages, loss of use and incidental loss.

We attach herewith our estimate cost of repairs and our client's accident report for your reference.

Please let us have your list of ten panel surveyors for our consideration.

Thank you & Regards, Sharon Kang Car Repairers Pte Ltd Tel: 6747 7636

Fax: 6748 5071

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