

Yan (LKK Auto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 7 June 2022 11:52 AM
To: Nineteen Autowerks; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D203932/C02/GBH1860L/TANKW & YOUR REF: SFM1228P TO CONDUCT PRS

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Nineteen Autowerks <nineteenautowerks@gmail.com>

Sent: Tuesday, June 07, 2022 10:52 AM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D203932/C02/GBH1860L/TANKW & YOUR REF: SFM1228P TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Billy,

Kindly arrange Marcus from LKK to survey the vehicle, thank you.

On Tue, 7 Jun 2022 at 9:05 AM, Billy Tan <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Dear Sirs / Madam,

ACCIDENT INVOLVING GBH1860L & SFM1228P on 03/06/2022

We refer to your email of 06/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, June 06, 2022 6:54 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>; 'nineteenautowerks@gmail.com' <nineteenautowerks@gmail.com>

Subject: OUR REF: SNM22D203932/C02/GBH1860L/TANKW & YOUR REF: SFM1228P TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Billy,

Please refer to the below email.

Kindly **conduct PRS SFM1228P** soonest possible.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Nineteen Autowerks <nineteenautowerks@gmail.com>
Sent: Monday, June 6, 2022 12:12 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Pre-Repair Inspection for SFM 1228 P // Accident on 03/06/2022 @ 22:30 HR along Clemenceau Ave involving Vehicle Number SFM 1228 P and GBH 1860 L

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Dear Sir/Mdm,

We are instructed by Ee Chye Heng to notify you of a road traffic accident on 03/06/2022 at about 22:30 HR along Clemenceau Ave involving our client's vehicle registration number SFM 1228 P and vehicle registration number GBH 1860 L driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Kindly provide a list of surveyors to choose from, you may contact me @ **9674 1991** should you require more information.

*Survey Address: [39 Woodlands Close](#), MEGA@Woodlands #01-24, Singapore 737856

Thank you.

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Best Regards,

Vessie Foo

Nineteen Autowerks Pte Ltd [Block 436 Tampines Street 43 #07-97 Singapore 520436](#) | T: +65 9674 1991 | E: Nineteenautowerks@gmail.com | Co. Reg. No. 201922431M

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Best Regards,

Vessie Foo

Nineteen Autowerks Pte Ltd Block 436 Tampines Street 43 #07-97 Singapore 520436 | T: +65 9674 1991 | E: Nineteenautowerks@gmail.com | Co. Reg. No. 201922431M

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