

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 7 June 2022 12:42 PM
To: Kaitlyn Chio; Ary Chua; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D203972/C02/GBE1214T/LEWLC & YOUR REF: SNB5505B TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis. Please note that insured yet to lodge report.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: Tuesday, June 7, 2022 12:39 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Ary Chua <ary.chua@ow.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D203972/C02/GBE1214T/LEWLC & YOUR REF: SNB5505B TO CONDUCT PRS

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Dear Jenny,

We appointed Kenneth Kong (LKK).
Enclosed GIA, police report and video footage for your perusal.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ™ PTE. LTD.

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: 07 June 2022 12:35

To: Ary Chua <ary.chua@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D203972/C02/GBE1214T/LEWLC & YOUR REF: SNB5505B TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D203972/C02/GBE1214T/lewlc (Insured yet to lodge report)

Your reference: SNB5505B

Dear Sirs / Madam,

ACCIDENT INVOLVING GBE1214T & SNB5505B on 26/05/2022

We refer to your email of 06/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, June 7, 2022 11:26 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'ary.chua@ow.sg' <ary.chua@ow.sg>

Subject: OUR REF: SNM22D203972/C02/GBE1214T/LEWLC & YOUR REF: SNB5505B TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly **conduct PRS SNB5505B** soonest possible and our Insured has yet to filed SAS Report.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Ary Chua <ary.chua@ow.sg>
Sent: Monday, June 6, 2022 3:00 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: PRI - SNB5505B CLAIMING AGAINST GBE1214T (CHINA TAIPING), DOA: 26/05/2022

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.
Best regards

Ary Chua
Motor Claims Admin Officer
D: +65 6481 1522 Ext: 101 | F: +65 6481 1011

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