

## Yan (LKK Auto)

---

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 7 June 2022 12:13 PM  
**To:** Asia Motorsports Solution Pte Ltd; 'SUR'; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** OUR REF: SNM22D203973/C02/SMJ5623M/LEWLC & YOUR REF: SMJ7908D TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.  
Please note that insured yet to lodge report. Please provide us copy of your client's accident report.

Aside to LKK,

Please proceed to survey the vehicle.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>  
**Sent:** Tuesday, June 7, 2022 12:08 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: ACCIDENT INVOLVING SMJ 7908 D & SMJ 5623 M ON 17 APRIL 2022 - APPOINTMENT OF MARCUS CHUA (LKK) AS SINGLE JOINT EXPERT / OUR REF: SNM22D203973/C02/SMJ5623M/LEWLC & YOUR REF: SMJ7908D TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Your Ref:**

**Our Ref:** SMJ 7908 D

7 June 2022

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road  
#16-00  
**Springleaf Tower**  
Singapore 079909

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

Attn: Claims Department

**Via Email**

Dear Sir/Mdm,

**ACCIDENT INVOLVING SMJ 7908 D & SMJ 5623 M ON 17 APRIL 2022 - APPOINTMENT OF MARCUS CHUA (LKK) AS SINGLE JOINT EXPERT**

Thank you so much for your reply dated 7 June 2022. We are pleased to inform you that we are agreeable to your selection of **MARCUS CHUA (LKK)** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **MARCUS CHUA (LKK)** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808.**

We seek your assistance in arranging for the pre-repair survey by **9 June 2022 (Thursday), 1230H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards,

Asia Motorsports Solution Pte Ltd

[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Tuesday, June 7, 2022 11:51 AM

**To:** [asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com) <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D203973/C02/SMJ5623M/LEWLC & YOUR REF: SMJ7908D TO CONDUCT PRS

**Without Prejudice**

**Our reference: SNM22D203973/C02/SMJ5623M/lewlc (Insured yet to lodge report)**

**Your reference: SMJ7908D**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SMJ5623M & SMJ7908D on 17/04/2022**

We refer to your email of 06/06/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, June 7, 2022 11:47 AM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; [asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

**Subject:** OUR REF: SNM22D203973/C02/SMJ5623M/LEWLC & YOUR REF: SMJ7908D TO CONDUCT PRS

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Jenny,

Please refer to the below email.

Kindly **conduct PRS SMJ7908D** soonest possible and our Insured has yet to file SAS Report.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. [All correspondence should be made via email claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>  
**Sent:** Monday, June 6, 2022 1:24 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Claims Dept of China Taiping Insurance (e-claims) <[e-claims@sg.cntaiping.com](mailto:e-claims@sg.cntaiping.com)>  
**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMJ 7908 D & SMJ 5623 M ON 17 APRIL 2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Your Ref:**

**Our Ref:** SMJ 7908 D  
6 June 2022

China Taiping Insurance (Singapore) Pte. Ltd. **PROPERTY CLAIM**  
3 Anson Road **(WITHOUT PREJUDICE**  
#16-00 **TO: Any Personal Injury**  
**Springleaf Tower Claims)**  
Singapore 079909

Attn: Claims Department **Via Email**  
Dear Sir/Mdm,

**NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMJ 7908 D & SMJ 5623 M ON 17 APRIL 2022**

We are instructed to notify you of a road traffic accident on **17 April 2022** at about **2220H** at **Choa Chu Kang St 62 Multi Storey Carpark 604A Level 3A** involving our client's vehicle registration number **SMJ 7908 D** and vehicle registration number **SMJ 5623 M** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **8 June 2022 (Wednesday), 1330H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Our client's damaged vehicle is at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**

Please reply **via email**. Our email address is [asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)