

Hsiao Tong (LKKAuto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 28 June 2022 4:17 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Case Assignment TP - GBF9509K / SJX5259T - 03/06/2022 - REF: 4511227789SG-003 *** LKK REF: CC6/AIG22005379/Upa3

Dear Hsiao Tong

We spoke earlier.

Since there is no evidence from both parties & OI agreed to SAB case, please proceed to resolve at 50/50.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 23 June 2022 10:52 am
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Case Assignment TP - GBF9509K / SJX5259T - 03/06/2022 - REF: 4511227789SG-003 *** LKK REF: CC6/AIG22005379/Upa3

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

We refer to your below email.

Please be informed that no video footage from both parties.

We have advised our insured Mr Chan that it is likely a 50/50 case as both parties had given conflict of statement and no evidence to support either version. Our insured noted and agreed to let insurer to settle at 50/50.

Please advise if we may proceed 50/50 for this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 13 June 2022 9:32 PM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Case Assignment TP - GBF9509K / SJX5259T - 03/06/2022 - REF: 4511227789SG-003 *** LKK REF: CC6/AIG22005379/Upa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Monday, June 13, 2022 9:18 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Case Assignment TP - GBF9509K / SJX5259T - 03/06/2022 - REF: 4511227789SG-003

Hi LKK Team

Reference to the above matter under your care.

Kindly ensure that our insured is engaged within 5 working days of case assignment. Also, please request for evidence i.e. video footage etc from both our insured and third party before establishing the liability.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

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