

## Yan (LKK Auto)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Monday, 6 June 2022 3:42 PM  
**To:** assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: SNM22D203716/C02/GBH496L/LEEPG / FW: Subject : OUR REF: 2205-43YOUR REF: GBH496L PRE REPAIR INSPECTION FOR SMJ6584K  
**Attachments:** SNM22D203716.7z

[Strictly Confidential]

Hi Sir/Madam

Attached all parties' SAS.

Password = oi plate no

Thanks & Regards  
Cecilia Lee

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**From:** Cecilia Lee  
**Sent:** Monday, 6 June 2022 3:39 pm  
**To:** Darren Ng <claims@teamworkgarage.com>; assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: SNM22D203716/C02/GBH496L/LEEPG / FW: Subject : OUR REF: 2205-43YOUR REF: GBH496L PRE REPAIR INSPECTION FOR SMJ6584K

### Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Darren Ng <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Sent:** Monday, 6 June 2022 3:23 pm

**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Subject:** RE: SNM22D203716/C02/GBH496L/LEEPG / FW: Subject : OUR REF: 2205-43YOUR REF: GBH496L PRE REPAIR INSPECTION FOR SMJ6584K

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WITHOUT PREJUDICE

Dear Cecilia,

Kindly appoint LKK

Regards

Darren

68442475

BLK 53 PAYA UBI INDUSTRIAL PARK

UBI AVE 1 #01-24

S(408934)

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**From:** [Cecilia Lee](#)

**Sent:** Friday, 3 June 2022 3:19 pm

**To:** [Desmond](#)

**Subject:** RE: SNM22D203716/C02/GBH496L/LEEPG / FW: Subject : OUR REF: 2205-43YOUR REF: GBH496L PRE REPAIR INSPECTION FOR SMJ6584K

**Without Prejudice**

**Our reference: SNM22D203716/C02/GBH496L/LEEPG**

**Your reference: SMJ6584K**

Dear Sirs,

We refer to your email of 03/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 3 June 2022 2:40 pm

**To:** Desmond <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203716/C02/GBH496L/LEEPG / FW: Subject : OUR REF: 2205-43 YOUR REF: GBH496L PRE REPAIR INSPECTION FOR SMJ6584K

Without Prejudice

Dear Cecilia,

Please conduct PRS for SMJ6584K.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Sent:** Friday, 3 June 2022 11:57 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Subject:** Subject : OUR REF: 2205-43 YOUR REF: GBH496L PRE REPAIR INSPECTION FOR SMJ6584K

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OUR REF : 2205-43  
YOUR REF : GBH496L

Dear Sir / Madam,

PRE-REPAIR INSPECTION FOR SMJ6584K

We are instructed by our client to notify you of a road traffic accident on 25/05/22 at about 1555 involving our client's/customer's vehicle registration number [SMJ6584K] and vehicle registration number [GBH496L] driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle and please let us have your list of surveyors. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Thank you and have a nice day.

Regards,

**Hong Jun**

Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24/34  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax:6844 2474