

Yan (LKK Auto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Monday, 6 June 2022 3:22 PM
To: Mohamed Isman; Adeline Chng; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI; Sayedinah
Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mohamed Isman <isman@motorimage.net>

Sent: Monday, June 06, 2022 3:16 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sayedinah <sayedinah@tanchong.com>

Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

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Hi Billy,

We decide to have 10. Steve Chen (LKK) as surveyor

Thank You.

Best Regards

Mohd Isman

Senior Executive

Motor Image Enterprises Pte Ltd

25 Leng Kee Road Singapore 159097

HP: 9668 9313

Email: isman@motorimage.net

Website: www.tanchong.com : www.motorimage.net





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From: Billy Tan [<mailto:billy.tan@sg.cntaiping.com>]

Sent: Monday, 6 June 2022 1:31 pm

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Mohamed Isman <isman@motorimage.net>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING GBE114E & SLH5890E on 30/05/2022

We refer to your email of 03/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, June 06, 2022 12:40 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; 'isman@motorimage.net' <isman@motorimage.net>

Subject: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

Importance: High

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Billy,

Please refer to the below email.

Kindly assist **to conduct PRS SLH5890E & revert Liability** soonest possible on behalf of Adeline Chng.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mohamed Isman <isman@motorimage.net>

Sent: Friday, June 3, 2022 4:57 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Sayedinah <sayedinah@tanchong.com>

Subject: SLH5890E- 3RD PARTY CLAIM - (TP) - (CHINA TAIPING) - (GBE114E) - LIABITLITY STATUS - 30/05/2022

Importance: High

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Hi Claims Team,

Kindly advise liability status for the above mentioned

Attached is the GIA Report, video footage & estimate

Thank You.

Best Regards

Mohd Isman

Senior Executive

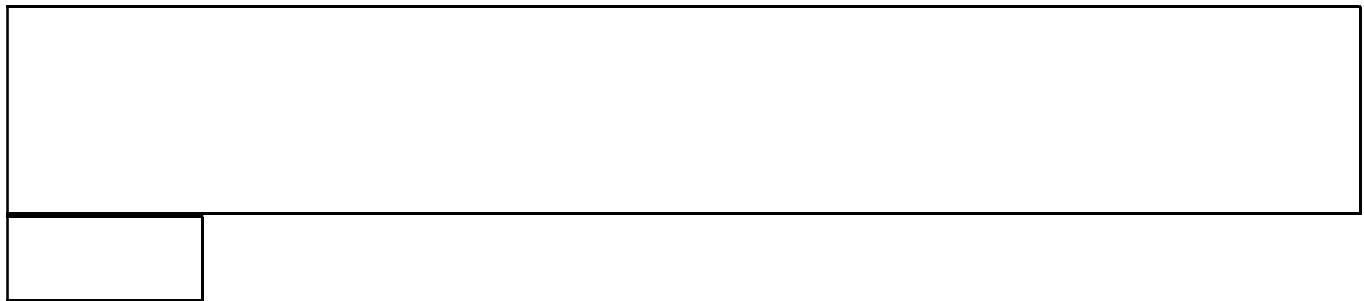
Motor Image Enterprises Pte Ltd

25 Leng Kee Road Singapore 159097

HP: 9668 9313

Email: isman@motorimage.net

Website: www.tanchong.com : www.motorimage.net



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