

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 7 November 2022 8:16 AM
To: Steve Chen (LKK Auto); SUR; dennisleong@motorimage.net
Cc: LKINSTEAM@tanchong.org
Subject: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY
Attachments: SLH5890E FINALIZED.pdf

Dear Dennis,

“Without Prejudice”

We will be advising our Principal a cost of repair of \$1,578.40- with 3 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dennis Leong <dennisleong@motorimage.net>
Sent: Saturday, 5 November 2022 3:41 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

Hi Steve,

Our COR computation is attached for your agreement.

COR: \$1578.40 before GST.

03 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH).

Kindly confirm the above as soon as possible.

Aside to Veron,

- 1) SLH 5890E-DOA:30/5/2022 - refer above.
- 2) SMQ 7869X-DOA: 4/10/2022 - liability unclear
- 3) SNA 2148Z-DOA: 14/10/2022 - pending liability clearance

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 26 October 2022 8:17 am
To: SUR <sur@lkkauto.com>; Dennis Leong <dennisleong@motorimage.net>
Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

Dear Dennis,

WITHOUT PREJUDICE

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 6 October 2022 1:36 PM
To: Sayedinah <sayedinah@tanchong.com>; SUR <sur@lkkauto.com>; Jobi Thomas <jobithomas@motorimage.net>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

Dear Jobi,

WITHOUT PREJUDICE

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sayedinah <sayedinah@tanchong.com>

Sent: Monday, 19 September 2022 3:41 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Jobi Thomas <jobithomas@motorimage.net>

Subject: Re: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

Importance: High

Hi Veron,

kindly check with MIE PIC.

Thank you very much.

Regards

Sayedinah Ali

Claims Executive

TC AutoClinic Pte Ltd

25, Leng Kee Road.

Singapore(159097)

HP;92992693 DID:67038515 FAX:+65-64795019

Email:sayedinah@tanchong.com

Website:www.tanchong.com

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Monday, 19 September 2022 2:44 pm

To: Sayedinah <sayedinah@tanchong.com>; SUR <sur@lkkauto.com>

Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

Dear Sayed,

WITHOUT PREJUDICE

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohamed Isman <isman@motorimage.net>

Sent: Tuesday, 14 June 2022 12:47 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sayedinah <sayedinah@tanchong.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

Hi Claims team,

Any update on liability?

Please update us soonest

Thank You.

Best Regards

Mohd Isman

Senior Executive

Motor Image Enterprises Pte Ltd

25 Leng Kee Road Singapore 159097

HP: 9668 9313

Email: isman@motorimage.net

Website: www.tanchong.com : www.motorimage.net



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From: Mohamed Isman

Sent: Saturday, 11 June 2022 11:52 am

To: Billy Tan <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sayedinah <sayedinah@tanchong.com>; 'SUR' <sur@lkkauto.com>; ASSIGNMENTS@LKKAUTO.COM
Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

Hi Claims Team,

Any update on liability status?

Thank You.

Best Regards
Mohd Isman
Senior Executive
Motor Image Enterprises Pte Ltd
25 Leng Kee Road Singapore 159097
HP: 9668 9313
Email: isman@motorimage.net
Website: www.tanchong.com : www.motorimage.net



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From: Mohamed Isman
Sent: Wednesday, 8 June 2022 4:06 pm
To: Billy Tan <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; ASSIGNMENTS@LKKAUTO.COM
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sayedinah <sayedinah@tanchong.com>
Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

Hi Billy,

Any update on the liability status?

Thank You.

Best Regards
Mohd Isman
Senior Executive
Motor Image Enterprises Pte Ltd
25 Leng Kee Road Singapore 159097
HP: 9668 9313
Email: isman@motorimage.net
Website: www.tanchong.com : www.motorimage.net



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From: Billy Tan [<mailto:billy.tan@sg.cntaiping.com>]
Sent: Monday, 6 June 2022 3:22 pm
To: Mohamed Isman <isman@motorimage.net>; Adeline Chng <adeline.chng@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; ASSIGNMENTS@LKKAUTO.COM
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sayedinah <sayedinah@tanchong.com>
Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mohamed Isman <isman@motorimage.net>
Sent: Monday, June 06, 2022 3:16 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sayedinah <sayedinah@tanchong.com>
Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

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Hi Billy,

We decide to have 10. Steve Chen (LKK) as surveyor

Thank You.

Best Regards
Mohd Isman
Senior Executive
Motor Image Enterprises Pte Ltd
25 Leng Kee Road Singapore 159097
HP: 9668 9313
Email: isman@motorimage.net
Website: www.tanchong.com : www.motorimage.net



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From: Billy Tan [<mailto:billy.tan@sg.cntaiping.com>]

Sent: Monday, 6 June 2022 1:31 pm

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Mohamed Isman <isman@motorimage.net>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY

[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING GBE114E & SLH5890E on 30/05/2022

We refer to your email of 03/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, June 06, 2022 12:40 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; 'isman@motorimage.net' <isman@motorimage.net>
Subject: OUR REF: SNM22D203850/C02/GBE114E/CHNGPW & YOUR REF: SLH5890E TO CONDUCT PRS & REVERT ON LIABILITY
Importance: High

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Billy,

Please refer to the below email.

Kindly assist **to conduct PRS SLH5890E & revert Liability** soonest possible on behalf of Adeline Chng.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mohamed Isman <isman@motorimage.net>

Sent: Friday, June 3, 2022 4:57 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Sayedinah <sayedinah@tanchong.com>

Subject: SLH5890E- 3RD PARTY CLAIM - (TP) - (CHINA TAIPING) - (GBE114E) - LIABTLITY STATUS - 30/05/2022

Importance: High

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Hi Claims Team,

Kindly advise liability status for the above mentioned

Attached is the GIA Report, video footage & estimate

Thank You.

Best Regards

Mohd Isman

Senior Executive

Motor Image Enterprises Pte Ltd

25 Leng Kee Road Singapore 159097

HP: 9668 9313

Email: isman@motorimage.net

Website: www.tanchong.com : www.motorimage.net



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