

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 6 June 2022 3:20 PM
To: Mohamed Isman; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI; Irene Tay
Subject: RE: OUR REF: SNM22D203837/C02/GBB2872C/LEEPG & YOUR REF: SLT969H TO CONDUCT PRS & REVERT LIABILITY
Attachments: SLT969H TP GIA REPORT.PDF; RLXA9768 (video-converter.com) (1).mp4; SLT969H TP ESTIMATE.PDF

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Steve to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mohamed Isman <isman@motorimage.net>
Sent: Monday, 6 June 2022 3:15 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D203837/C02/GBB2872C/LEEPG & YOUR REF: SLT969H TO CONDUCT PRS & REVERT LIABILITY

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Hi Cecilia,

We decided to let 10. Steve Chen (LKK be the surveyor for the above mentioned

Thank You.

Best Regards

Mohd Isman

Senior Executive

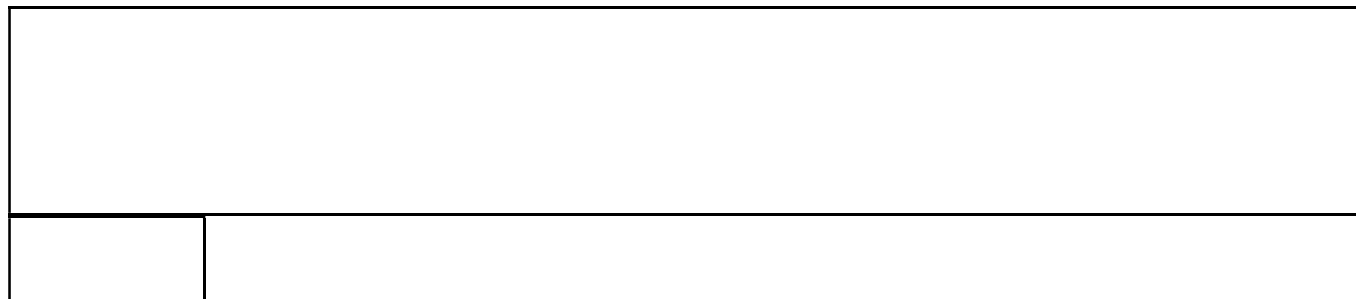
Motor Image Enterprises Pte Ltd

25 Leng Kee Road Singapore 159097

HP: 9668 9313

Email: isman@motorimage.net

Website: www.tanchong.com : www.motorimage.net



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From: Cecilia Lee [mailto:cecilia.lee@sg.cntaiping.com]

Sent: Monday, 6 June 2022 12:04 pm

To: Mohamed Isman <isman@motorimage.net>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D203837/C02/GBB2872C/LEEPG & YOUR REF: SLT969H TO CONDUCT PRS & REVERT LIABILITY

Without Prejudice

Our reference: SNM22D203837/C02/GBB2872C/LEEPG

Your reference: SLT969H

Dear Sirs,

We refer to your email of 03/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 6 June 2022 11:56 am

To: Irene Tay <irene.tay@sg.cntaiping.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>; 'isman@motorimage.net' <isman@motorimage.net>

Subject: OUR REF: SNM22D203837/C02/GBB2872C/LEPG & YOUR REF: SLT969H TO CONDUCT PRS & REVERT LIABILITY

Importance: High

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the below email.

Kindly assist **to conduct PRS SLT969H & revert Liability** soonest possible on behalf of Cecilia Lee.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mohamed Isman <isman@motorimage.net>

Sent: Friday, June 3, 2022 4:54 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Sayedinah <sayedinah@tanchong.com>

Subject: SLT969H - 3RD PARTY CLAIM - (TP) - (CHINA TAIPING) - (GBB2872C) - LIABTLITY STATUS - 31/05/2022

Importance: High

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Hi Claims Team,

Kindly advise liability status for the above mentioned

Attached is the GIA Report, video footage & estimate

Thank You.

Best Regards

Mohd Isman

Senior Executive

Motor Image Enterprises Pte Ltd

25 Leng Kee Road Singapore 159097

HP: 9668 9313

Email: isman@motorimage.net

Website: www.tanchong.com : www.motorimage.net



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