

RE: Notice of Accident (PC ref: LWP/PPL/4908/22/sm)

MTPRI <MTPRI@smrt.com.sg>

Mon 13/6/2022 5:27 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Hi Denise,

Our ref is BUS/06/22/5001.

Thanks & Regards
Hua Yen

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Monday, 13 June 2022 5:02 pm**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>**Cc:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>**Subject:** Re: Notice of Accident (PC ref: LWP/PPL/4908/22/sm)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Hi Hua Yen,

Please provide claim number

Best Regards,

Denise Tay | Case Handler**LKK Auto Consultants Pte Ltd**Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Friday, 10 June 2022 9:29 am**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Cc:** 'Tan Wei Teck (Strides Automotive Services Pte Ltd)' <WeiTeck.Tan@strides.com.sg>; 'Foo Chit Yan (Strides

Automotive Services Pte Ltd)' <ChitYan.Foo@strides.com.sg>; 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)' <SiauChin.Chan@strides.com.sg>

Subject: Re: Notice of Accident (PC ref: LWP/PPL/4908/22/sm)

Hi Hua Yen,

Please provide claim number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 9 June 2022 4:18 pm

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Tan Wei Teck (Strides Automotive Services Pte Ltd)' <WeiTeck.Tan@strides.com.sg>; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)' <ChitYan.Foo@strides.com.sg>; 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)' <SiauChin.Chan@strides.com.sg>

Subject: Re: Notice of Accident (PC ref: LWP/PPL/4908/22/sm)

Hi Hua Yen,

Please provide claim number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 6 June 2022 3:33 pm
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Tan Wei Teck (Strides Automotive Services Pte Ltd)' <WeiTeck.Tan@strides.com.sg>; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)' <ChitYan.Foo@strides.com.sg>; 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)' <SiauChin.Chan@strides.com.sg>
Subject: RE: Notice of Accident (PC ref: LWP/PPL/4908/22/sm)

Dear Hua Yen,

Thank you for the assignment.

Repairer arrange on 7.6.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, 6 June 2022 3:05 PM
To: assignments <assignments@lkkauto.com>; admin-a@lkkauto.com
Cc: MTPRI <MTPRI@smrt.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>
Subject: FW: Notice of Accident (PC ref: LWP/PPL/4908/22/sm)

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SMH2311T
Insured: SG5494M
Workshop: Perfect Power Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: sukmei@lawrencelee.com.sg <sukmei@lawrencelee.com.sg>
Sent: Monday, 6 June 2022 10:45 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)
<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd)
<ChitYan.Foo@strides.com.sg>; info@lawrencelee.com.sg
Subject: RE: Notice of Accident (PC ref: LWP/PPL/4908/22/sm)

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Dear Sirs, Without Prejudice

We refer to your email dated 03.06.22.

We are instructed that your surveyor has not contacted our client's workshop to conduct the pre-repair survey.

Kindly informed your surveyor to contact our client's repairer, Vic Li at 9066 6464 or Joline at 8811 1110 by 5pm today to fix an appointment to conduct the PRS.

If we do not receive any call/reply from you/your surveyor within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards,

Lim Suk Mei (sukmei@lawrencelee.com.sg)

Paralegal

For and On Behalf of

Lee Wee Peng Lawrence

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-10 Chinatown Point Singapore 059413

tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

This email is confidential and may be subject to legal privilege. If you are not the intended recipient, please delete this email and its contents/attachments immediately.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, 3 June 2022 9:51 AM
To: sukmei@lawrencelee.com.sg
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)
<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd)
<ChitYan.Foo@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Subject: RE: Notice of Accident (PC ref: LWP/PPL/4908/22/sm)

Dear Sir,

We are not agreeable of your surveyor list.

We will appoint our surveyor to conduct a PRI at your client's workshop.

Thanks & Regards
Hua Yen

From: sukmei@lawrencelee.com.sg <sukmei@lawrencelee.com.sg>
Sent: Thursday, 2 June 2022 3:46 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)
<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd)
<ChitYan.Foo@strides.com.sg>
Subject: RE: Notice of Accident (PC ref: LWP/PPL/4908/22/sm)

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Dear Sirs,

We refer to your email of even date.

Please be informed that our client objects to the motor surveyors proposed by you.

Our client proposes to use one of the 10 motor surveyors below to conduct the joint pre-repair survey as the single joint expert:

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mc-Coy Appraiser Pte Ltd
Joshua Ong	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denis Yap	Pal's Appraiser Pte Ltd

Please note that our client's damaged vehicle may be inspected at the workshop at Perfect Power Pte Ltd at 1 Bukit Batok Crescent #06-12 Wcega Plaza Singapore 658064 (contact person: Vic Li, mobile phone: 9066 6464).

Kindly revert within two (2) working days by email to sukmei@lawrencelee.com.sg.

Regards,

Lim Suk Mei (sukmei@lawrencelee.com.sg)

Paralegal

For and On Behalf of

Lee Wee Peng Lawrence

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-10 Chinatown Point Singapore 059413

tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

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From: MTPRI <MTPRI@smrt.com.sg>

Sent: Thursday, 2 June 2022 12:31 PM

To: sukmei@lawrencelee.com.sg

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: RE: Notice of Accident (PC ref: LWP/PPL/4908/22/sm)

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SG5494M as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Sent: Thursday, 2 June 2022 11:12 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; sukmei@lawrencelee.com.sg
Subject: FW: Notice of Accident (PC ref: LWP/PPL/4908/22/sm)

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Dear Hua Yen,

For PRI.

Thank you & Regards,
Caroline Cabrera
Motor Claims

MS First Capital Insurance Ltd
36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: sukmei@lawrencelee.com.sg <sukmei@lawrencelee.com.sg>
Sent: Thursday, June 2, 2022 10:38 AM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Caroline Cabrera <Caroline@msfirstcapital.com.sg>; 'Lawrence Lee' <info@lawrencelee.com.sg>
Subject: Notice of Accident (PC ref: LWP/PPL/4908/22/sm)

Dear Sirs,

**NOTICE OF ACCIDENT PURSUANT TO THE NIMA PROTOCOL
ACCIDENT AT X-JUNC OF CHOA CHU KANG NORTH 5 & CHOA CHU KANG ST 52 ON 01.06.22
INVOLVING SMH2311T & SG5494M**

We are instructed by Seng Leong Steel (Ent) Pte Ltd to notify you of the abovementioned road traffic accident involving our client's vehicle registration number SMH2311T and vehicle registration number SG5494M owned by your insured and driven by their servant/agent one Mohd Rizal Bin Mohd Tahar at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

If your surveyor wishes to witness the dismantling of the damaged parts before commencement of repairs, kindly notify us directly so that we may inform our client's repairer. If you do not notify us, our client shall not be responsible for any lapses that may occur.

We do hereby notify you that our client's damaged vehicle may be inspected at the workshop at Perfect Power Pte Ltd at 1 Bukit Batok Crescent #06-12 Wcega Plaza Singapore 658064 (contact person: Vic Li, mobile phone: 9066 6464).

Kindly revert within two (2) working days by email to sukmei@lawrencelee.com.sg.

Regards,

Lim Suk Mei (sukmei@lawrencelee.com.sg)
Paralegal
For and On Behalf of
Lee Wee Peng Lawrence
Lawrence Lee & Co (UEN: 53159236K)
133 New Bridge Road #13-10 Chinatown Point Singapore 059413
tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

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