

Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Monday, 6 June 2022 2:16 PM
To: Admin A; Summer Lee (LKK Auto)
Subject: FW: PRI - OUR VEH: SKK1222G OUR REF: JLC.2022.3752.PD YR REF: SNM22D203893C02 YR VEH: YP5735A - ACC ON 29.04.2022

Hi Team

Please arrange PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow
Sent: Monday, June 6, 2022 2:15 PM
To: 'May Chua' <may@johnlawchambers.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: admin@johnlawchambers.com; executive@johnlawchambers.com; christinatok@ukcool.com.sg; telvin88@hotmail.com
Subject: RE: PRI - OUR VEH: SKK1222G OUR REF: JLC.2022.3752.PD YR REF: SNM22D203893C02 YR VEH: YP5735A - ACC ON 29.04.2022

Hi May

We will be assigning to LKK AUTO CONSULTANTS PTE LTD to conduct PRS.

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From: May Chua <may@johnlawchambers.com>
Sent: Monday, June 6, 2022 1:13 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: admin@johnlawchambers.com; executive@johnlawchambers.com; christinatok@ukcool.com.sg; telvin88@hotmail.com
Subject: PRI - OUR VEH: SKK1222G OUR REF: JLC.2022.3752.PD YR REF: SNM22D203893C02 YR VEH: YP5735A - ACC ON 29.04.2022

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Dear Sir / Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

- **Precision Appraisal Services**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you

Thank you

Best Regards,
MAY

JOHN LAW CHAMBERS LLC
UEN 201933836C
133 New Bridge Road
Chinatown Point
#17-09 Singapore 059413
TEL: 6592 6981 || FAX: 6592 6985

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: 6 June, 2022 12:57 PM

To: 'May Chua' <may@johnlawchambers.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: admin@johnlawchambers.com; executive@johnlawchambers.com; christinatok@ukcool.com.sg; telvin88@hotmail.com

Subject: RE: SNM22D203893C02 - PRI - OUR VEH: SKK1222G OUR REF: JLC.2022.3752.PD YR REF: TO BE ADVISED YR VEH: YP5735A - ACC ON 29.04.2022

Hi May

We refer to your email of 03/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

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From: May Chua <may@johnlawchambers.com>

Sent: Friday, June 3, 2022 3:48 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: admin@johnlawchambers.com; executive@johnlawchambers.com; christinatok@ukcool.com.sg; telvin88@hotmail.com

Subject: PRI - OUR VEH: SKK1222G OUR REF: JLC.2022.3752.PD YR REF: TO BE ADVISED YR VEH: YP5735A - ACC ON 29.04.2022

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OUR REF: JLC.2022.3752.PD

YR REF: TO BE ADVISED

OUR VEH: SKK1222G

YR VEH: YP5735A

DOA: 29.04.2022 @ 1030 HRS

LOC: TUAS DRIVE 2

03.06.2022

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON RD,

#16-00 SPRINGLEAF TOWER,

SINGAPORE 079909.

ACCIDENT INVOLVING MOTOR VEHICLES SKK1222G AND YP5735A ALONG TUAS DRIVE 2 ON 29.04.2022.

Dear Sir/Madam,

We act for the owner of vehicle no. SKK1222G .

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

UK Cool Pte Ltd

13 Kaki Bukit Rd 4

#01-14 S417807 Bartley Biz Centre

Singapore 417807

Contact Ah Soon - +65 9761 8265

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at executive@johnlawchambers.com / admin@johnlawchambers.com / may@johnlawchambers.com for future correspondences.

Best Regards,
MAY

JOHN LAW CHAMBERS LLC
UEN 201933836C
133 New Bridge Road
Chinatown Point
#17-09 Singapore 059413
TEL: 6592 6981 || FAX: 6592 6985

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