

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 7 June 2022 12:04 PM  
**To:** SUR; peiying@smemotor.com.sg  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLB5499J-DOA: 3/6/2022

Dear Pei Ying,

As instructed by our client , please proceed to repair the **insured vehicle SLB 5499J, part by part repair. (Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [peiying@smemotor.com.sg](mailto:peiying@smemotor.com.sg) <[peiying@smemotor.com.sg](mailto:peiying@smemotor.com.sg)>

**Sent:** Monday, 6 June 2022 10:28 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** OWN DAMAGE CLAIM FOR SLB5499J

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle. Pls note that the vehicle is already in workshop.

Thanks.

Regards,  
Pei Ying

Best Regards.

Pei Ying  
SME Motor Pte Ltd  
1 Kaki Bukit Ave 6 #02-15  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 6747 6106 (6 lines)  
Fax: 6744 236

**From:** [ptr2@smemotor.com.sg](mailto:ptr2@smemotor.com.sg)  
**Sent:** Monday, June 6, 2022 10:24 AM  
**To:** [Pei Ying](#)  
**Subject:** Attached Image