

Veron Chen (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 7 June 2022 11:58 AM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); GERALD POH WEE BIN; SUR; assignments
Cc: MT_Claim_SG
Subject: RE: OWN DAMAGE CLAIM FOR SLB5499J Our Ref: 22/22/22/VP05/025886

Lonpac External - General

Dear Veron

Pls proceed to authorize OD claims repairs as proposed.

Excess \$500.00 (Section 1)

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 7 June 2022 10:53 am
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OWN DAMAGE CLAIM FOR SLB5499J

Dear Gerald,

Enclosed preliminary revised of vehicle SLB 5499J
Date of survey: 6/6/2022
Number of days (estimated) : 8 days

Part by part repair

We have Not authorise repair.

Kindly let us have your approval, provides claim number and policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 6 June 2022 11:23 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: OWN DAMAGE CLAIM FOR SLB5499J

Dear Gerald,

Thank you for the assignment.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.***

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 6 June 2022 10:37 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: OWN DAMAGE CLAIM FOR SLB5499J

Lonpac External - Confidential

Our Ref: TBA

Dear Yan,

Please proceed to survey and revert.

We shall advise the excess applicable shortly.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: peiying@smemotor.com.sg <peiying@smemotor.com.sg>

Sent: Monday, 6 June 2022 10:28 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OWN DAMAGE CLAIM FOR SLB5499J

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle. Pls note that the vehicle is already in workshop.

Thanks.

Regards,
Pei Ying

Best Regards.

Pei Ying
SME Motor Pte Ltd
1 Kaki Bukit Ave 6 #02-15
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6747 6106 (6 lines)
Fax: 6744 236

From: ptr2@smemotor.com.sg

Sent: Monday, June 6, 2022 10:24 AM

To: [Pei Ying](#)

Subject: Attached Image