

Yan (LKK Auto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Monday, 6 June 2022 8:45 AM
To: PBSP; Inthiran Thurasamy; Cresendo Llurca Lagman; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: SNM22D203896/C02/SLU707S/TANKW / FW: REQ FOR DIRECT SETTLEMENT SMU6329Z AND SLU707S ON 31.05.22

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Saturday, June 04, 2022 10:01 AM

To: Billy Tan <billy.tan@sg.cntaiping.com>; Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D203896/C02/SLU707S/TANKW / FW: REQ FOR DIRECT SETTLEMENT SMU6329Z AND SLU707S ON 31.05.22

[Confidential]

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Hi Billy

Please appoint LKK as surveyor.

Thank you.

Best regard,

Juraidah

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

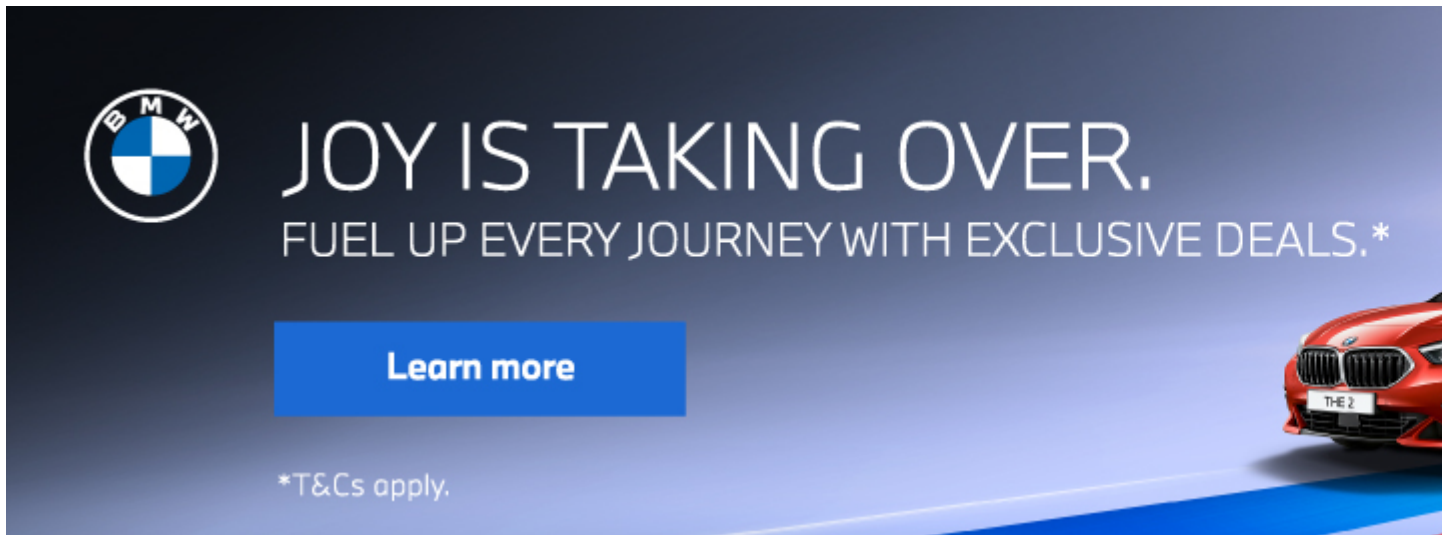
Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Friday, 3 June 2022 11:58 am

To: PBSP <pml-pbsp@simedarby.com.sg>; Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203896/C02/SLU707S/TANKW / FW: REQ FOR DIRECT SETTLEMENT SMU6329Z AND SLU707S ON 31.05.22

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[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING SLU707S & SMU6329Z on 31/05/2022

We refer to your email of 03/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 3 June 2022 11:54 AM
To: 'pml-pbsp@sime-darby.com.sg' <pml-pbsp@sime-darby.com.sg>; 'inthiran.thurasamy@sime-darby.com.sg' <inthiran.thurasamy@sime-darby.com.sg>; 'cresendo.lagman@sime-darby.com.sg' <cresendo.lagman@sime-darby.com.sg>; Billy Tan <billy.tan@sg.cntaiping.com>
Subject: O/R: SNM22D203896/C02/SLU707S/TANKW / FW: REQ FOR DIRECT SETTLEMENT SMU6329Z AND SLU707S ON 31.05.22

Without Prejudice

Dear Billy,

Please conduct PRS for SMU6329Z.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: PBSP <pml-pbsp@sime-darby.com.sg>
Sent: Friday, 3 June 2022 9:31 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>; Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>

Subject: REQ FOR DIRECT SETTLEMENT SMU6329Z AND SLU707S ON 31.05.22

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Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Juraidah
Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175

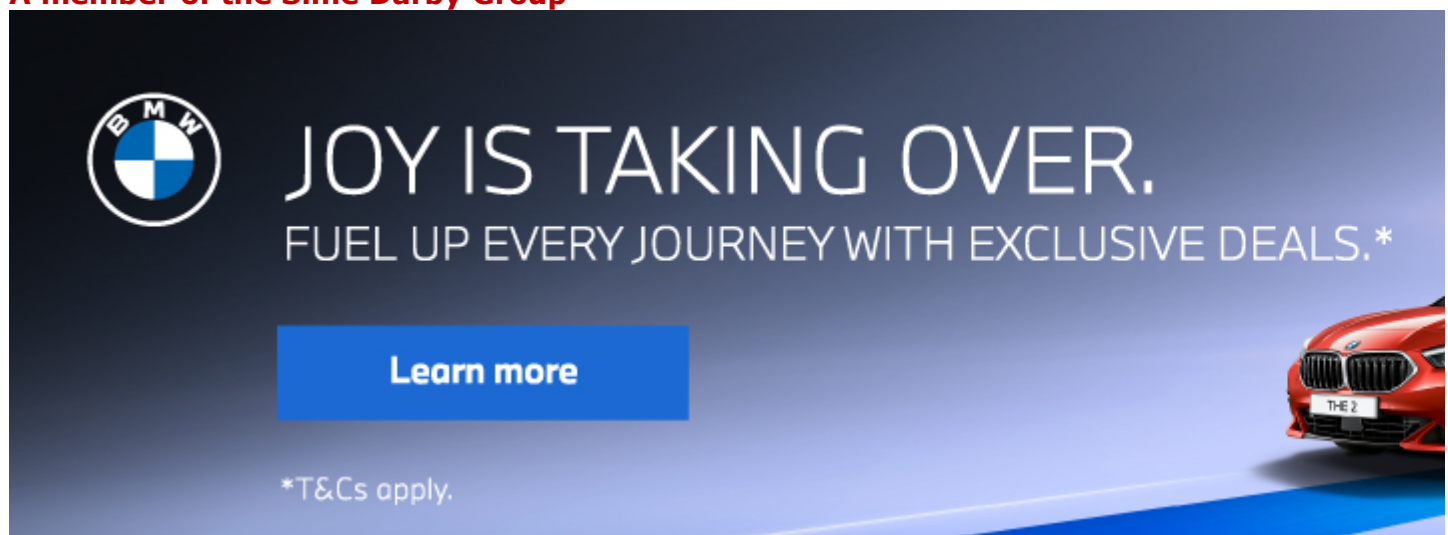
FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group

A promotional banner for BMW. On the left is the BMW logo. To its right, the text "JOY IS TAKING OVER." is written in large, white, sans-serif capital letters. Below this, in smaller white capital letters, is "FUEL UP EVERY JOURNEY WITH EXCLUSIVE DEALS.*". In the center, there is a blue rectangular button with the white text "Learn more". At the bottom left, in small white text, it says "*T&Cs apply.". On the right side of the banner, the front corner of a red BMW car is visible, driving on a blue road that curves into the distance. The background is a dark blue gradient.

JOY IS TAKING OVER.
FUEL UP EVERY JOURNEY WITH EXCLUSIVE DEALS.*

Learn more

*T&Cs apply.

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