

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 6 June 2022 12:55 PM
To: HD Perfect Autowork; 'SUR'; assignments
Cc: Cecilia Lee; Claims Dept of CTI
Subject: RE: OUR REF: SNM22D203925/C02/GBH3190Z/LEEPG & YOUR REF: SJF9667S TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.
Please note that insured yet to lodge report. Please provide us copy of your client's accident report.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Monday, 6 June 2022 12:50 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D203925/C02/GBH3190Z/LEEPG & YOUR REF: SJF9667S TO CONDUCT PRS & REVERT ON LIABILITY

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Dear Jenny,

Please arrange **Adrian Ling (LKK)** to come and conduct the survey for vehicle SJF9667S.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Jun 6, 2022 at 11:51 AM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D203925/C02/GBH3190Z/leepg (insured yet to lodge report)

Your reference: SNC9259E

Dear Sirs / Madam,

ACCIDENT INVOLVING GBH3190Z & SJF9667S on 03/06/2022

We refer to your email of 03/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Cecilia Lee 6389 6530 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 6 June 2022 11:30 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>;
'hdperfectautowork@gmail.com' <hdperfectautowork@gmail.com>
Subject: OUR REF: SNM22D203925/C02/GBH3190Z/LEEPG & YOUR REF: SJF9667S TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly assist **to conduct PRS SJF9667S** soonest possible on behalf of Cecilia Lee and our Insured has yet to file SAS Report.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Friday, June 3, 2022 4:38 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SJF9667S (Pre-Inspection) / Your Vehicle : GBH3190Z | DOA : 03/06/2022

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Dear Sir / Madam,

We are instructed by **Hari Pal** to notify you of a road traffic accident on **03/06/2022** at about **13:00 hours** at/along **Cross Junction Of Eunos Link and Kaki Bukit Avenue 1** involving our

client's/customer's vehicle registration number **SJF9667S** and vehicle registration number **GBH3190Z** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875