

Yan (LKK Auto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Monday, 6 June 2022 9:05 AM
To: FONG MOTORS; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: SNM22D203902/C02/SNB687S/TANKW / FW: PRI FOR SMS4191B

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: FONG MOTORS <fongmotors@gmail.com>
Sent: Saturday, June 04, 2022 9:02 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Subject: Re: SNM22D203902/C02/SNB687S/TANKW / FW: PRI FOR SMS4191B

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Billy,

Kindly arrange Adrian Ling (LKK)
Thank you.

Regards
Siew Cheng
Fong Mong

On Fri, Jun 3, 2022 at 3:48 PM Billy Tan <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING SNB687S & SMS4191B on 03/06/2022

We refer to your email of 03/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 3 June 2022 3:41 PM
To: 'fongmotors@gmail.com' <fongmotors@gmail.com>; Billy Tan <billy.tan@sg.cntaiping.com>
Subject: O/R: SNM22D203902/C02/SNB687S/TANKW / FW: PRI FOR SMS4191B

Without Prejudice

Dear Billy,

Please conduct PRS for **SMS4191B** (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: FONG MOTORS <fongmotors@gmail.com>
Sent: Friday, 3 June 2022 2:35 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI FOR SMS4191B

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Dear Claims,

ACCIDENT INVOLVING SMJ4191B AND SNB687S ALONG QUEENSWAY ROAD ON 03 JUN 2022 @ 0756

We act for the owner of vehicle no. SMJ4191B

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

Kindly let us have your list of surveyor.

Kindly check did ACCIDENT INVOLVING SLG5699Y AND SLC8492C AT TIONG BAHRU MARKET, MULTI STOREY CARPARK SPIRAL RAMP ON 13 MAY 2022 @ 11: 47

We act for the owner of vehicle no. SLG5699Y

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

Kindly let us have your list of surveyors.

Kindly check have your insured reported as we wish to have direct settlement..

Thank you.

Siew Cheng

FONG MOTORS

1 Kaki Bukit Ave 6

#01-45

Singapore 417883

81820548