

## Yan (LKK Auto)

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**From:** Claims <claims@budgetdirect.com.sg>  
**Sent:** Monday, 6 June 2022 8:37 AM  
**To:** Admin-D (LKKAuto; SUR; 'assignments'  
**Cc:** Chen How Ng; Derrick Quok; Kenneth Lim  
**Subject:** TPPD survey: Claim ref: C10015555 /CH || OI-SGT471K (RED) TP-SJU258U || Est: \$0.00  
|| GLOCKEWERKE  
**Attachments:** OI - GIA Report SGT471K.pdf; SJU258U \_ GIA.pdf  
**Importance:** High

Hi Team

We wish to appoint LKK to conduct PRS for the TP vehicle number: SJU258U

**Repairer : GLOCKEWERKE**

**Venue : Block 25 Kaki Bukit Road 4  
#06-53 Synergy @ Kaki Bukit  
Singapore 417800**

**Contact Person : Ms Annabelle @ HP: 8112 6485**

Please find attached GIA reports for your reference.

Thank you.

Best regards,

**Maybie Chua**  
**Admin Executive, Claims**

**F** +65 6725 0853

**E** [maybie.chua@budgetdirect.com.sg](mailto:maybie.chua@budgetdirect.com.sg)



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**From:** Ruby Ong <ruby@htapartners.com.sg>  
**Sent:** Friday, 3 June 2022 5:42 pm  
**To:** Claims <claims@budgetdirect.com.sg>  
**Cc:** Glockewerke Auto <glockewerke@outlook.com>; Chen How Ng <chenhow.ng@budgetdirect.com.sg>  
**Subject:** RE: PRI Request On 03-06-2022 || C10015555 || FOR SJU 258U [Our Ref.TCL.BL.ro.50192.22.gw]  
**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Maybie

We refer to your email of even date.

Our client is agreeable to appoint **LKK** as a single joint expert for the pre-repair inspection for our client's vehicle no. **SJU 258U**.

**Kindly contact the person-in-charge to arrange for the inspection of the vehicle.** Please be informed that the said vehicle can be inspected at: -

**Repairer : GLOCKEWERKE**

**Venue : Block 25 Kaki Bukit Road 4  
#06-53 Synergy @ Kaki Bukit  
Singapore 417800**

**Contact Person : Ms Annabelle @ HP: 8112 6485**

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 255**  
Fax : 6533 0163 / 6533 0313

[www.htapartners.com.sg](http://www.htapartners.com.sg)

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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Sent:** Friday, 3 June 2022 3:45 pm

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Cc:** Glockewerke Auto <[glockewerke@outlook.com](mailto:glockewerke@outlook.com)>

**Subject:** RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJU 258U [Our Ref.TCL.BL.ro.5092.22.gw]

**WITHOUT PREJUDICE  
SAVE AS TO COSTS**

Dear Maybie

As requested, enclosed for your kind attention.

Best regards,  
Ruby Ong  
Secretary

M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416

**Tel : 6533 0212 ext 255**

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**From:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Sent:** Friday, 3 June 2022 3:39 PM

**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Cc:** Glockewerke Auto <[glockewerke@outlook.com](mailto:glockewerke@outlook.com)>

**Subject:** RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJU 258U [Our Ref.TCL.BL.ro.5092.22.gw]

Dear Ruby,

Kindly furnish us the 3<sup>rd</sup> party GIA report before survey is arranged.

Thank you.

Best regards,

**Maybie Chua**  
**Admin Executive, Claims**

**F** +65 6725 0853

**E** [maybie.chua@budgetdirect.com.sg](mailto:maybie.chua@budgetdirect.com.sg)



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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Sent:** Friday, 3 June 2022 2:05 pm

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Cc:** Glockewerke Auto <[glockewerke@outlook.com](mailto:glockewerke@outlook.com)>

**Subject:** RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJU 258U [Our Ref.TCL.BL.ro.5092.22.gw]

**Importance:** High

Your ref : SGT 471K  
Our ref : TCL.BL.ro.50192.22.ess

**WITHOUT PREJUDICE**

3 June 2022

**Auto & General Insurance (Singapore) Pte Ltd**  
Motor Claims Department  
190 Clemenceau Avenue  
#03-01 Singapore Shopping Centre  
Singapore 239924

**By Email Only**

**VERY URGENT**

Dear Sirs,

**CLAIMANT: TENG SIEW LI**

**NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SJU 258U & SGT 471K ALONG BUONA VISTA FLYOVER TOWARDS AYE (CITY) ON 30 MAY 2022 @ 1749 HRS**

We are instructed by Teng Siew Li to notify you of a road traffic accident on 30 May 2022 at about 1749hrs along Buona Vista flyover towards AYE (city) involving our client's vehicle registration number SJU 258U and vehicle registration number SGT 471K driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 255**  
Fax : 6533 0163 / 6533 0313

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