

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Attn: **Motor Claims Department**

Date: 18th July 2022

Dear Sir/Madam,

Claimant: **Tan Wee Teck**

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 03/06/2022 at along Old Tampines Road towards Loyang Avenue involving our client's vehicle registration number SLV 5622 P and vehicle registration number SMC 7977 R driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$8,000.00
2) Loss of Rental (SGD\$120.00 x 10Days)	\$1,200.00
3) Insurance Search	\$2.00

Total : **\$9,202.00**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Invoice & Agreement
- Insurance Search Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



LETTER OF AUTHORIZATION

Accident on 03/06/2022 @ 11:10 along Old Tampines Rd towards Loyang Avenue.
Involving vehicles SLV5622P and SMC7977R.

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no SLV5622P at my request, I/We, Tan Wee Teck. ("the claimant") of _____ (address) bearing NRIC No S7809818Z the owner of motor vehicle no SLV5622P; hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.


I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 03 day of 06 (month) 20 22 (year)


Signed by "the claimant"

Name: Tan Wee Teck.

NRIC No: S7809818Z


Signed by Zoom Autowerks Pte Ltd

Name: Elin Cai

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **ZOOM AUTOWERKS PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,000.00** (Repair Cost), **S\$720.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLV5622P** that was damaged pursuant to the accident which occurred on **03/06/2022** (date) along **OLD TAMPINES ROAD** (location) involving vehicle no/s **SMC7977R**. This is pursuant to the inspection conducted on **06/06/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TAN WEE TECK** (the third party claimant") of vehicle no. **SLV5622P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLV5622P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of 04 (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Invoice No. : ZI0001040
Date : 27/4/2023
VRN : SLV 5622 P
Make & Model : M. Benz E250
DOA : 3/6/2022
Terms : COD

	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			8,000.00
2	Loss of Rental (SGD\$120.00 x 6Days)			720.00
3	LTA Search			2.00

TOTAL : **\$8,722.00**

All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD**"

Bank Name: Oversea-Chinese Banking Corporation Ltd

Account Number: 623326998001

Paynow UEN: 201725603G



(by Zoom Autowerks Pte Ltd)



Zoom Car Leasing

Registration No.: 5339410M

e-mail : zoomcarleasing@gmail.com

Zoom Autowerks Pte Ltd

Tel: 9450 7920

RENTAL INVOICE

Invoice No. : **INV0000702**
Date : 20/6/2022
Ref : SLQ 7765 Z
Your Ref : SLV 5622 P
Terms : 30Days

#	Rental Period	Rate	Quantity	Amount
1	Rental Charges for SLQ 7765 Z (03/06/2022 to 13/06/2022)	\$120.00	10 Days	\$1,200.00

C/O Tan Wee Teck

411A Fernvale Road

#08-74 Singapore 791411

Contact: 9109 7777

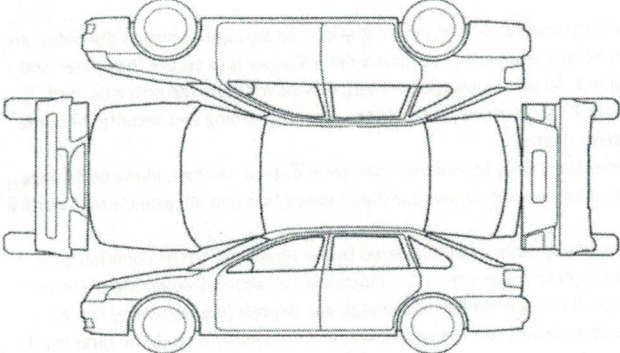
Total : \$1,200.00

**ZOOM CAR
LEASING**

(Customer's Signature/Stamp)

(For Zoom Car Leasing)

RENTAL AGREEMENT

HIRER'S PARTICULAR		VEHICLE DETAIL	
Name: Tan Wee Teck.		Vehicle No.: SLQ 7765Z	
NRIC/Passport No.: 87809818Z		Vehicle Make/Model: Honda Vezel	
Address: 411A Fernvale Road #08-74 S(791411).		Date/Time Out: 03/06/2022	
		Date/Time In: 13/06/2022	
Tel: 9109 7777.		<div> <div>E</div> <div><input checked="" type="checkbox"/></div> <div>1/4</div> <div>1/2</div> <div>3/4</div> <div>F</div> </div>	<div> <div>E</div> <div><input type="checkbox"/></div> <div>1/4</div> <div>1/2</div> <div>3/4</div> <div>F</div> </div>
Driving License No./Exp.:		OUT	IN
ADDITIONAL DRIVER'S PARTICULAR		Mileage: 778.7km	Mileage:
Name:		RENTAL CHARGES	
NRIC/Passport No.:		Hours @ per hour	
Address:		10 Days @ \$120 per day	\$1200
		Weeks @ per week	
		Months @ per month	
Tel:		Other Charges	
Driving License No./Exp.:		Petrol Top-Up	
(A) - Accident (D) - Dent (S) - Scratch		Sub-total	
		TOTAL CHARGES	
PHYSICAL DAMAGE EXCESS		PRE-PAYMENT	
Singapore - Own Damage	S\$2,000.00	Downpayment and Deposit	
Singapore - 3rd Party	S\$2,000.00	Amount Refunded Due	
Malaysia*	S\$8,000.00	<p>I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.</p>	
For Drivers aged < 27 or > 65 and/or less than 2 years driving experience regardless of age	S\$3,000.00 (Additional)		
ACKNOWLEDGEMENT		<p><i>[Signature]</i></p> <p>Hirer's Signature / Date</p>	
<p>IMPORT NOTE:</p> <p>1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE</p> <p>2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Zoom Car Leasing</p> <p>3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited.</p> <p>4. In case of accident, the hirer shall report to Zoom Car Leasing immediately.</p>		<p><i>[Signature]</i></p> <p>Owner's Signature / Date</p>	


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMC7977R

Date of Accident

03/06/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **23/07/2021 - 22/07/2022**

Requested By **Elin Cai (Zoom Autowerks Pte ...**

Requested Date **03/06/2022 13:00**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 20 July 2022 15:20
To: 'ROSALINDPILLAY888@GMAIL.COM'
Subject: ACCIDENT INVOLVING SMC 7977R AND SLV 5622P ON 03/06/2022

Our Ref: CC6/AIG22005323/Uea3

20 July 2022

ROSALIND S SARASWARTHY PILLAY

Dear Sir/Madam,

ACCIDENT INVOLVING SMC 7977R AND SLV 5622P ON 03/06/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.




Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Jun 2022 10:09	Clm Dtl Modified	Claimant's Name: -> TAN WEE TECK. Claimant's ID: -> S7809818Z.	[A] HOW MEI KWAN
2	06 Jun 2022 10:09	Clm Veh Model Changed	(204512) MERCEDES-BENZ E250 1.8 CGI (A).	[A] HOW MEI KWAN
3	06 Jun 2022 10:09	Clm Created	Reg No: SLV5622P. Acct Date: 2022/06/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Zoom Autowerks Pte Ltd (Bedok)	[A] HOW MEI KWAN
4	06 Jun 2022 10:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	06 Jun 2022 10:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/15	[A] HOW MEI KWAN
6	06 Jun 2022 10:09	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	06 Jun 2022 10:09	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	06 Jun 2022 10:09	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	06 Jun 2022 10:09	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	06 Jun 2022 10:09	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	17 Jun 2022 16:22	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
12	24 Aug 2022 10:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	24 Aug 2022 10:56	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	24 Aug 2022 10:56	Clm Dtl Modified	JPJ Reg. Date: -> 2010/05/25.	[A] JOANNE LEE KHANG MIN
15	24 Aug 2022 10:56	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	26 Aug 2022 13:54	Adj Mandate Request	Cur.Req:8722.00:100% B:15 OI CHANGED LANE HIT TP	[A] Asher Sng Rong Yi
17	05 Sep 2022 09:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/15	[I] MdNoor, Norsiah
18	05 Sep 2022 09:00	Adj Mandate Set	Approved:8722.00.	[I] MdNoor, Norsiah
19	17 Feb 2023 08:57	Adj Mandate Request	Cur.Req:8962.00:Liability: 100% (BOLA 15) OI changed lane & hit TP. TP W S requested LOR 8 days x \$120 *Quantum: \$8,962.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
20	02 Mar 2023 11:25	Adj Mandate Set	Approved:8842.00.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type 

ACTIVITY

[20/07/2022 15:16] Asher Sng Rong Yi:

Letter sent to oi via email.

[20/07/2022 15:16] Asher Sng Rong Yi:

FILE REVIEW: 100% B:15 OI CHANGED LANE HIT TP

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2800893	06 Jun 2022 10:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLV5622P	SMC7977R	11.00
2802662	09 Jun 2022 14:58:41	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLV5622P	Noor Amran, Noor Yussyuhaila	xx.xx
2833660	24 Aug 2022 10:56:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLV5622P	SMC7977R	11.00