

To: **AXA Insurance**  
9 North Buona Vista Drive, #18-01/06, Tower 1 The Metropolis, Singapore 138588

Attn: **Motor Claims Department**

Date: 22 June 2022

Dear Sir/Madam,

Claimant: **CHEE WHYE LENG**  
316 Clementi Ave 4  
#12-119 Singapore 120316

**"WITHOUT PREJUDICE"**

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 25/05/2022 at along CIQ, Malaysia involving our client's vehicle registration number SMC 5419 Z and vehicle registration number SLE 9596 U driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Costs of Repair	\$2,300.00
2) Loss of Use (\$150.00 x 4 Days)	\$600.00
3) LTA Search Fee	\$7.45

**Total :** **\$2,907.45**

A copy each of the following supporting documents is enclosed:

- GIA Report
- Authorization Letter
- Satisfaction Voucher (LOU)

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

**Vessie Foo**

**Nineteen Autowerks Pte Ltd**

Block 436 Tampines Street 43  
#07-97, Singapore 520436  
Mobile: 9674 1991 | E-mail: nineteenautowerks@gmail.com

# NINETEEN AUTOWERKS PTE LTD

Block 436 Tampines Street 43

#07-97 Singapore 520436

Tel: (65) 9674 1991

✉ Nineteenautowerks@gmail.com



**NINETEEN**  
AUTOWERKS

## LETTER OF AUTHORIZATION

Accident on 25/05/2022 @ 13:00hr along C102, Malaysia  
Involving vehicles SMC 5419Z and SLE 9596U

In consideration of Nineteen Autowerks Pte Ltd, Block 436 Tampines Street 43 #07-97, Singapore 520436, repairing my/our motor vehicle no. SMC 5419Z at my request, I/We, Chee Whye Leng ("the claimant") of Blk 316 Clementi Ave 4, #12-119 S(120316) (address) bearing NRIC no. S1155533J the owner of motor vehicle no SMC 5419Z, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party.

I/We authorize them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims. I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Nineteen Autowerks Pte Ltd.

I/We agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to Nineteen Autowerks Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Nineteen Autowerks Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Nineteen Autowerks Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Nineteen Autowerks Pte Ltd shall amount to a good discharge of Nineteen Autowerks Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 26 day of 05 (month) 20 22 (year)

  
Signed by "the claimant"

  
  
Signed by Nineteen Autowerks Pte Ltd

Name: Chee Whye Leng

NRIC: S1155533J



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLE 9596U (Insd veh)	Model: VOLKSWAGEN GOLF 2.0 A
	SMC 5419Z (TP veh)	
Date of Accident/ Time:	25/05/2022	

Repair Estimate	: \$	10,927.99	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
<b>Final Settlement Sum (Global Sum)</b>	<b>: \$</b>	<b>2,600.00</b>	
<b>Payee Name : NINETEEN AUTOWERKS PTE. LTD.</b>			
Is Third Party Workshop GIA Registered? [ ] YES [x] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability	<b>100</b> (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: ____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

**NOTE:**

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

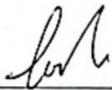
We confirmed that we have the authority to act for and on their behalf in this accident.



Signature of workshop representative / Workshop stamp  
Name of Representative: *Foo Smedha*  
Date: *13/12/22*



Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date: *21/12/2022*



Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: *Koh Saw Tin*  
Date: *13/12/22*



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Jun 2022 / 17:48:39

Receipt Date/Time : 01 Jun 2022 / 17:48:38

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-220601-003834

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLE9596U As at 25 May 2022/13:00:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SLE9596U Enquiry Fee 20220601174749353282	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	kzy3wsyk		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 7 November 2022 10:37 AM  
**To:** sahari.mn@hotmail.com  
**Subject:** ACCIDENT INVOLVING SLE9596U(AXA) AND SMC5419Z ALONG/AT JOHOR BAHRU CHECKPOINT ON 25/05/2022

**SAHARI BIN MOHAMED NOR**

[By Email only]

Dear Sirs/ Mdm

**OUR REF : CC4/ASM22005321/Uea3 // S2M042HV**

**YOUR REF : SLE9596U**

**ACCIDENT INVOLVING SLE9596U(AXA) AND SMC5419Z ALONG/AT JOHOR BAHRU CHECKPOINT ON 25/05/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a third-party claim(s) from SMC5419Z against your motor insurance policy.

Based on all the available information on hand, we are of the view that liability is not in your favour. We shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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