

## Yan (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Friday, 3 June 2022 4:35 PM  
**To:** June Phua ( Cheng Hoe Motor); SUR; assignments  
**Cc:** Tan Kah Leong  
**Subject:** RE: SNM22D203740/C02/YP8351D/TANKL / FW: Repair Survey (Single Joint Expert) - SMR4496C  
**Attachments:** 4496.pdf

### WITHOUT PREJUDICE

Dear June,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth to conduct the PRS.

Please be informed that OIC is Kah Leong who is copy in this email.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>

**Sent:** Friday, 3 June 2022 4:33 pm

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Subject:** Re: SNM22D203740/C02/YP8351D/TANKL / FW: Repair Survey (Single Joint Expert) - SMR4496C

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HI,

Our selection as below :-

## 7. Kenneth Kong (LKK)

Kindly assist to arrange.  
Thank you.

Rgds  
June  
Cheng Hoe Motor Pte Ltd  
Tel : 67556142  
Fax : 67557719  
Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** Jacqueline Tan  
**Sent:** Friday, June 3, 2022 4:11 PM  
**To:** Cheng Hoe Motor Pte Ltd (Yishun-June) ; Tan Kah Leong  
**Subject:** RE: SNM22D203740/C02/YP8351D/TANKL / FW: Repair Survey (Single Joint Expert) - SMR4496C

### Without Prejudice

**Our reference:** **SNM22D203740/C02/YP8351D/TANKL**  
**Your reference:** **SMR4496C**

Dear Sirs,

### **ACCIDENT INVOLVING YP8351D & SMR4496C ON 25/05/2022**

We refer to your email of 03/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 3 June 2022 4:08 pm

**To:** Cheng Hoe Motor Pte Ltd (Yishun-June) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203740/C02/YP8351D/TANKL / FW: Repair Survey (Single Joint Expert) - SMR4496C

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SMR4496C.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Sent:** Friday, 3 June 2022 3:01 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Repair Survey (Single Joint Expert) - SMR4496C

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

**OUR CLIENT : SMR4496C**

**D**

**A**

**TE O**

**F ACC : 25/5/22 @6.20PM**

**Y**

**OUR INS**

**URED : YP8351D**

Attached our client report.

**Kin**

dly provide us

of your surveyor listing for the selection on the survey.

**Also, pls advise who is the claim handler?**

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719