

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 3 June 2022 3:48 PM
To: Summer (LKK Auto); 'SUR'; 'assignments'
Subject: RE: SNM22D201002/C02/SMJ9077M/TANCHC / FW: NEW PRS - YOUR REF : SMJ9077M ; OUR REF : AP/2022/004575 ; RTA ON 10 FEBUARY 2022 AT ABOUT 0747HRS INVOLVING MOTOR VEHICLES NO(S). SKA5420C AND SMJ9077M ALONG PIE HONG KAH FLYOVER
Attachments: SR.pdf

Dear LKK,

Please assist to conduct paper survey and revert to us soonest.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 11 February 2022 11:58 am
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; 'christy' <christy@aplp.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Charles Hoon' <charles@aplp.com.sg>; 'Caroline' <caroline@aplp.com.sg>
Subject: RE: SNM22D201002/C02/SMJ9077M/TANCHC / FW: NEW PRS - YOUR REF : SMJ9077M ; OUR REF : AP/2022/004575 ; RTA ON 10 FEBUARY 2022 AT ABOUT 0747HRS INVOLVING MOTOR VEHICLES NO(S). SKA5420C AND SMJ9077M ALONG PIE HONG KAH FLYOVER

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Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 11 February, 2022 11:50 AM

To: christy <christy@aplp.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; STK STK <stkautosg@gmail.com>; Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>

Subject: RE: SNM22D201002/C02/SMJ9077M/TANCHC / FW: NEW PRS - YOUR REF : SMJ9077M ; OUR REF : AP/2022/004575 ; RTA ON 10 FEBUARY 2022 AT ABOUT 0747HRS INVOLVING MOTOR VEHICLES NO(S). SKA5420C AND SMJ9077M ALONG PIE HONG KAH FLYOVER

WITHOUT PREJUDICE

SAVE AS TO COST

Dear Christy,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS as follow:

Repairer Office

M/s STK AUTO (S) PTE LTD

Contact Person: Guo Hua @ Mobile: 91237949/ Office: 63860669

Email: stkautosg@gmail.com

Address: 8 Kaki Bukit Ave 4 #03-21

Premier @ Kaki Bukit

Singapore 415875

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: christy <christy@aplp.com.sg>

Sent: Friday, 11 February 2022 11:05 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; STK STK <stkautosg@gmail.com>; Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>

Subject: RE: SNM22D201002/C02/SMJ9077M/TANCHC / FW: NEW PRS - YOUR REF : SMJ9077M ; OUR REF : AP/2022/004575 ; RTA ON 10 FEBUARY 2022 AT ABOUT 0747HRS INVOLVING MOTOR VEHICLES NO(S). SKA5420C AND SMJ9077M ALONG PIE HONG KAH FLYOVER

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Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Sincere Appraiser
- g. Seah Kwang Boon

- h. L H Teo
- i. Mr Willy Goh
- j. Nicky Seah
- k. Jayson Liaw
- l. Tan Ling Ling
- m. Shawn Lee
- n. Joel Liew

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s STK AUTO (S) PTE LTD

Contact Person: Guo Hua @ Mobile: 91237949/ Office: 63860669

Email: stkautosg@gmail.com

Address: 8 Kaki Bukit Ave 4 #03-21

Premier @ Kaki Bukit

Singapore 415875

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,
Christy Chew

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

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From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 11 February 2022 9:31 am

To: christy <christy@aplp.com.sg>; stkautosg@gmail.com; Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201002/C02/SMJ9077M/TANCHC / FW: NEW PRS - YOUR REF : SMJ9077M ;
OUR REF : AP/2022/004575 ; RTA ON 10 FEBUARY 2022 AT ABOUT 0747HRS INVOLVING MOTOR
VEHICLES NO(S). SKA5420C AND SMJ9077M ALONG PIE HONG KAH FLYOVER

Without Prejudice

Our reference: SNM22D201002/C02/SMJ9077M/TANCHC

Your reference: AP/2022/004575

Dear Sirs,

ACCIDENT INVOLVING SMJ9077M & SKA5420C ON 10/02/2022

We refer to your email of 10/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 11 February 2022 9:24 AM

To: christy@aplp.com.sg; stkautosg@gmail.com; Charles Hoon <charles@aplp.com.sg>; caroline@aplp.com.sg; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201002/C02/SMJ9077M/TANCHC / FW: NEW PRS - YOUR REF : SMJ9077M ; OUR REF : AP/2022/004575 ; RTA ON 10 FEBUARY 2022 AT ABOUT 0747HRS INVOLVING MOTOR VEHICLES NO(S). SKA5420C AND SMJ9077M ALONG PIE HONG KAH FLYOVER

Without Prejudice
Save as to costs

Dear Jacqueline,

Please conduct PRS for SKA5420C.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: christy <christy@aplp.com.sg>
Sent: Thursday, 10 February 2022 1:40 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: STK STK <stkautosg@gmail.com>; Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>
Subject: NEW PRS - YOUR REF : SMJ9077M ; OUR REF : AP/2022/004575 ; RTA ON 10 FEBUARY 2022 AT ABOUT 0747HRS INVOLVING MOTOR VEHICLES NO(S). SKA5420C AND SMJ9077M ALONG PIE HONG KAH FLYOVER

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Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,
Christy Chew

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

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