

Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 3 June 2022 12:12 PM
To: HD Perfect Autowork; admin-d@lkkauto.com; 'assignments'; 'SUR'
Cc: Choo, Thelma
Subject: LKK/AL\ CMTD2201915/THE(nr) YQ5135B (Pre-Inspection) / Your Vehicle : YQ187J | DOA : 02/06/2022

Without Prejudice

Our Reference: CMTD2201915/THE

Your Reference: YQ5135B

Dear Michelle,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **YQ5135B** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Friday, June 3, 2022 11:59 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Re: PRI \ CMTD2201915/THE(nr) YQ5135B (Pre-Inspection) / Your Vehicle : YQ187J | DOA : 02/06/2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Grace,,

Please arrange LKK Auto Consultants - Adrian Ling.

Thank You.

Regards,

Michelle

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Jun 3, 2022 at 10:50 AM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2201915/THE

Your Reference: YQ5135B

Without Prejudice

EMAIL

Date: 03/06/2022

ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S HD Perfect Autowork Pte. Ltd.

Dear Michelle,

ACCIDENT INVOLVING YQ187J & YQ5135B ON 02.06.22

We refer to your Notice of Accident dated 03/06/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

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Innovation for Wellbeing

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Friday, June 3, 2022 9:55 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: YQ5135B (Pre-Inspection) / Your Vehicle : YQ187J | DOA : 02/06/2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir / Madam,

We are instructed by **Warwolf Movers Pte Ltd** to notify you of a road traffic accident on **02/06/2022** at about **10:05 hours** at/along **AYE towards City (After Clementi Avenue 2 Exit 10B)** involving our client's/customer's vehicle registration number **YQ5135B** and vehicle registration number **YQ187J** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Thank You.

Regards,

Michelle

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875