

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 3 June 2022 8:36 AM
To: James Ng; Tan Kah Leong; Admin A; assignments@lkkauto.com
Cc: 'Charlotte Choy'; max@advlawllc.com; arthur@advlawllc.com
Subject: RE: SNM22D203833/C02/GBE5658U/TANKL / FW: URGENT PRS // YOUR REF: GBE5658U OURREF: PC3852H

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with WIN AUTOMOTIVE to conduct survey.

Regards,

Irene Tay

From: James Ng <james.ng@advlawllc.com>
Sent: Thursday, 2 June 2022 6:14 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: 'Charlotte Choy' <charlotte.choy@advlawllc.com>; max@advlawllc.com; arthur@advlawllc.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D203833/C02/GBE5658U/TANKL / FW: URGENT PRS // YOUR REF: GBE5658U OURREF: PC3852H

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Dear Sirs,

We refer to your email below.

The workshop would like to nominate the following listed SJE:
Name of Surveyor - 10. Steve Chen (LKK)

Win Automotive Services

60 Jalan Lam Huat
#04-53
Singapore 737869
Contact Person: Winson (97506777)

Please liaise with the workshop accordingly.

Thank you.

kindest Regards,
James Ng
Junior Legal Secretary



Main Office (Conveyancing, Corporate & Litigation Practice):
430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402
Tel: (65) 6323 5488 | Fax: (65) 6258 5521

> **Branch Office (Accident Claim) <**
Blk 186 Toa Payoh Central #02-418 (Lift E) Singapore 310186
Tel: (65) 6970 2614 | Fax: (65) 6970 2646

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From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 2 June 2022 5:20 pm
To: Charlotte Choy <charlotte.choy@advlawllc.com>; james.ng@advlawllc.com; max@advlawllc.com; arthur@advlawllc.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: SNM22D203833/C02/GBE5658U/TANKL / FW: URGENT PRS // YOUR REF: GBE5658U OURREF: PC3852H

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Irene Tay
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Charlotte Choy <charlotte.choy@advlawllc.com>
Sent: Thursday, 2 June 2022 1:25 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; james.ng@advlawllc.com; max@advlawllc.com; arthur@advlawllc.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
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Dear Sirs,

Please let us have the List of Surveyors on an urgent basis.

Thank you.

Best Regards

Charlotte Choy
Senior Legal Executive



Main Office:

430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402

Tel: (65)6323 5488 | Fax: (65)6258 5521

Branch Office (Accident Claim):

Block 186 Toa Payoh Central #02-418 (Lift E), Singapore 310186

Tel: (65)6970 2614 | Fax: (65)6970 2646

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 2 June 2022 12:54 pm

To: 'james.ng@advlawllc.com' <james.ng@advlawllc.com>; max@advlawllc.com; 'charlotte.choy@advlawllc.com' <charlotte.choy@advlawllc.com>; arthur@advlawllc.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D203833/C02/GBE5658U/TANKL / FW: URGENT PRS // YOUR REF: GBE5658U OURREF: PC3852H

Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for PC3852H.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: James Ng <james.ng@advlawllc.com>

Sent: Thursday, June 2, 2022 12:04 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; claims@sg.cntaiping.com

Cc: max@advlawllc.com; charlotte.choy@advlawllc.com; arthur@advlawllc.com

Subject: URGENT PRS // YOUR REF: GBE5658U OURREF: PC3852H

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Dear Sir/Mdm,

RE: ACCIDENT INVOLVING PC3852H / GBE5658U ALONG KJE EXPRESSWAY TOWARDS WOODLANDS ROAD ON 31/05/2022 @ 16:00 HRS

We are instructed by FENG GUANG TRANSPORT SERVICES to notify you of a road traffic accident on 31/05/2022 at about 16:00 hours at **ALONG KJE EXPRESSWAY TOWARDS WOODLANDS ROAD** involving our client's vehicle registration number **PC3852H** and vehicle registration number **GBE5658U** driven by you at the material time.

A copy of our client's Singapore accident statement is enclosed. Kindly let us have a copy of your Singapore accident statement report on an urgent basis.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle **PC3852H** is now at the following workshop:-

Win Automotive Services

60 Jalan Lam Huat

#04-53

Singapore 737869

Contact Person: Winson (97506777)

Please let us have your list of Independent Surveyors.

kindest Regards,

James Ng

Junior Legal Secretary



Main Office (Conveyancing, Corporation & Litigation Practice):

430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402

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kindest Regards,

James Ng

Junior Legal Secretary



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