

## Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 2 June 2022 5:18 PM  
**To:** wei.shong@tlmotor.com.sg; johari@tlmotor.com.sg; frontdesk@tlmotor.com.sg; Tan Kah Leong  
**Cc:** assignments@lkkauto.com; Admin A  
**Subject:** RE: SNM22D203873/C02/GBH8202R/TANKL/ FW: Arrange survey - Accident Involving SMG1154S (TLM) and GBH8202R (China Taiping) on 01.06.2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TAN LIM MOTOR to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>  
**Sent:** Thursday, 2 June 2022 5:09 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; johari@tlmotor.com.sg; frontdesk@tlmotor.com.sg; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Subject:** RE: SNM22D203873/C02/GBH8202R/TANKL/ FW: Arrange survey - Accident Involving SMG1154S (TLM) and GBH8202R (China Taiping) on 01.06.2022

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Without Prejudice

Dear Irene,

We select Marcus Chua (LKK) to survey our client vehicle.

Thank you.

Regards,



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

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**Tan Lim Motor Pte Ltd**  
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**From:** Irene Tay <irene.tay@sg.cntaiping.com>

**Sent:** Thursday, June 2, 2022 4:25 PM

**To:** 'wei.shong@tlmotor.com.sg' <wei.shong@tlmotor.com.sg>; 'johari@tlmotor.com.sg' <johari@tlmotor.com.sg>; 'frontdesk@tlmotor.com.sg' <frontdesk@tlmotor.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Subject:** RE: SNM22D203873/C02/GBH8202R/TANKL/ FW: Arrange survey - Accident Involving SMG1154S (TLM) and GBH8202R (China Taiping) on 01.06.2022

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,  
**Irene Tay**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6192 | F: (65) 6224 7175

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**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 2 June 2022 4:20 PM

**To:** 'wei.shong@tlmotor.com.sg' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'johari@tlmotor.com.sg' <[johari@tlmotor.com.sg](mailto:johari@tlmotor.com.sg)>; 'frontdesk@tlmotor.com.sg' <[frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203873/C02/GBH8202R/TANKL/ FW: Arrange survey - Accident Involving SMG1154S (TLM) and GBH8202R (China Taiping) on 01.06.2022

Without Prejudice

Dear Irene,

Please conduct PRS for SMG1154S. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen  
Claims Department

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**From:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg) <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Sent:** Thursday, 2 June 2022 2:16 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [johari@tlmotor.com.sg](mailto:johari@tlmotor.com.sg)  
**Cc:** [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)  
**Subject:** Arrange survey - Accident Involving SMG1154S (TLM) and GBH8202R (China Taiping) on 01.06.2022

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Your Ref: GBH8202R

Our Ref: SMG1154S

DOA: 25.05.2022

Without Prejudice

Dear All,

We refer to the above matter.

**Please arrange for survey as soon as possible.**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



**Lam Wei Shong**  
**William**

[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

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