

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 2 June 2022 4:22 PM
To: Assessment Department; SUR; assignments
Cc: claims@ignitemotors.io; admin@ignitemotors.io
Subject: RE: SNM22D203870/C02/GZ9000X/TANCHC / FW: Accident involving SFL 1268 B & GZ 9000 X on 02/06/2022 (PRE-REPAIR SURVEY REQUEST)
Attachments: SFL 1286 B - draft report.pdf

WITHOUT PREJUDICE

Dear Glenn,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Assessment Department <assessment@ignitemotors.io>
Sent: Thursday, 2 June 2022 4:15 PM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: claims@ignitemotors.io; admin@ignitemotors.io; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D203870/C02/GZ9000X/TANCHC / FW: Accident involving SFL 1268 B & GZ 9000 X on 02/06/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

Glenn Lee
Motor Claims Department
Tel: 9667 1996

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 2 Jun 2022 at 15:31, Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D203870/C02/GZ9000X/TANCHC

Your reference: SFL 1268 B

Dear Sirs,

ACCIDENT INVOLVING GZ 9000 X & SFL 1268 B ON 02/06/2022

We refer to your email of 02/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 2 June 2022 3:29 PM

To: 'assessment@ignitemotors.io' <assessment@ignitemotors.io>; 'claims@ignitemotors.io' <claims@ignitemotors.io>; 'admin@ignitemotors.io' <admin@ignitemotors.io>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D203870/C02/GZ9000X/TANCHC / FW: Accident involving SFL 1268 B & GZ 9000 X on 02/06/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Jacqueline,

Please conduct PRS for **SFL 1268 B**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Assessment Department <assessment@ignitemotors.io>
Sent: Thursday, 2 June 2022 1:00 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>
Subject: Accident involving SFL 1268 B & GZ 9000 X on 02/06/2022 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, CHEW GIN WEI to notify you of the aforesaid accident involving our client's vehicle SFL1286B and your insured's vehicle GZ9000X on 02/06/2022 at 0900HRS along PASIR RIS DR 12 TWDS PASIR RIS DR 3.

This serves as a **NOTICE** that we are claiming against GZ9000X for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-54 Premier @ Kaki Bukit Singapore 415875

Contact Person: GLENN (9667 1996)

Contact Email : assessment@ignitemotors.io

VEH IN (Date & Time) : 02/06/2022

PRS ARRANGEMENT (Date & Time) : 03/06/2022 after 0930hrs

Vehicle to be surveyed :	SFL 1286 B
Income Insured Vehicle :	GZ 9000 X
Date of Accident :	02/06/2022
Date of Survey :	03/06/2022
Name of Workshop :	IGNITE MOTORS
Address of Survey Location :	8 Kaki Bukit Ave 4 #01-54 Premier @ Kaki Bukit Singapore 415875
Name of Contact Person :	GLENN LEE
Contact Number :	9667 1996
Any Undercarriage involved :	NOT SURE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GLENN LEE

Motor Claims Department

Tel: 9667 1996