

## Yan (LKK Auto)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Thursday, 2 June 2022 3:29 PM  
**To:** Bazlin Ahmad; 'Admin A (admin-a@lkkauto.com)'; 'Admin-D (LKKAuto (admin-d@lkkauto.com))'; Mei Kwan (LKKAuto (Meikwan@lkkauto.com)); Admin  
**Cc:** Wu Tzu Ying; Selamat Bin Basir; Wei Siong Liam  
**Subject:** RE: Claims ref no. CDMCG22001046 PRS FOR ACCIDENT INVOLVING SBS3373E & YN4983S ON 25/05/2022 @ 08:32HRS AT MARINA LINK AFT MARINA COASTAL DRIVE

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

**Sent:** Thursday, 2 June 2022 3:25 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

**Cc:** Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Wei Siong Liam <WeiSiong.Liam@towertransit.sg>

**Subject:** RE: Claims ref no. CDMCG22001046 PRS FOR ACCIDENT INVOLVING SBS3373E & YN4983S ON 25/05/2022 @ 08:32HRS AT MARINA LINK AFT MARINA COASTAL DRIVE

Hi Pauline

Kindly appoint LKK Auto Consultants to conduct survey

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)

**Disclaimer:** This email and any attached files may be coincidental, privileged and intended solely for the addressee. It may not be filed or communicated to or by any other person. If you have received this email by error, please delete it and notify the sender if expressed in this email are not necessarily the views of Tower Transit.

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Thursday, June 2, 2022 3:06 PM

**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Subject:** Claims ref no. CDMCG22001046 PRS FOR ACCIDENT INVOLVING SBS3373E & YN4983S ON 25/05/2022 @ 08:32HRS AT MARINA LINK AFT MARINA COASTAL DRIVE

## [EXTERNAL EMAIL]

Dear Lynn,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



A Munich Re company

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

**From:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Sent:** Wednesday, 1 June 2022 4:20 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Selamat Bin Basir <[Selamat.Basir@towertransit.sg](mailto:Selamat.Basir@towertransit.sg)>; Wei Siong Liam <[WeiSiong.Liam@towertransit.sg](mailto:WeiSiong.Liam@towertransit.sg)>

**Subject:** PRS FOR ACCIDENT INVOLVING SBS3373E & YN4983S ON 25/05/2022 @ 08:32HRS AT MARINA LINK AFT MARINA COASTAL DRIVE

## **WITHOUT PREJUDICE**

Dear Sir / Mdm,

We would like to notify you of a road accident on **25/05/2022** at about **08:32hrs** along **Marina Link after Marina Coastal Drive** involving our bus, SBS3373E & your insured vehicle **YN4983S**.

Cctv footage

: <https://www.dropbox.com/s/te1c79mtaotv4gn/SBS3373E%20%20%20%20%2810%29.mp4?dl=0>

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

**Survey Location : Tower Transit Singapore Pte Ltd**

### **BULIM DEPOT**

Address : 21 Bulim Drive, Singapore 648170

Contact Person : Lynn Ahmad @ 9199 0025

- *Body & Paint* : - Jason Wei @ 8691 9663
- *Workshop Manager* : - Selamat @ 9339 0245

Thank You

Best Regards



Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)

**Disclaimer:** This email and any attached files may be coincidental, privileged and intended solely for the addressee. It may not be filed or communicated to or by any other person. If you have received this email by error, please delete it and notify the sender if expressed in this email are not necessarily the views of Tower Transit.

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

**[Security Reminder]** This email was sent from outside the organisation - please use caution when clicking on links or opening attachments.

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.