

Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 2 June 2022 3:10 PM
To: 'Admin A (admin-a@lkkauto.com)'; 'Admin-D (LKKAuto (admin-d@lkkauto.com))'; Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: daphne@convinceauto.com.sg; Ivy Yong; Admin
Subject: Claims ref no. CDMFG22001043 OD Claim - XD2434M (DOA: 30/05/2022)
Attachments: GIA - XD2434M.pdf

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

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From: Daphne Lee <daphne@convinceauto.com.sg>
Sent: Wednesday, 1 June 2022 3:49 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: OD Claim - XD2434M (DOA: 30/05/2022)

Dear Sir/ Madam,

We are here to assist our client's vehicle no.: XD2434M to submit as a OD Claim.

As this vehicle was badly burnt damaged, we are unable to put up an assessment.

We request to put as Total Loss case. But currently our client will want to repair back the vehicle.

Can you kindly offer us an amount for the repair cost?

Thank you

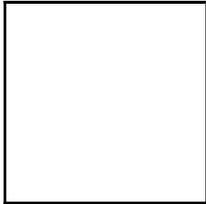
Regards

Daphne Lee



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