

Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 2 June 2022 2:52 PM
To: thomas@boxfresh.com.sg; assignments
Cc: kmeu@boxfresh.com.sg
Subject: RE: SNM22D203293/C02/SMU3368E/CHNGPW / FW: Notification of accident between SBS3503Y and SMU3368E on 11/05/2022 15:54 (SGT) at Sims Ave & Lor 15 Geylang, Singapore

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: thomas@boxfresh.com.sg <thomas@boxfresh.com.sg>
Sent: Thursday, 2 June 2022 1:38 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: kmeu@boxfresh.com.sg
Subject: RE: SNM22D203293/C02/SMU3368E/CHNGPW / FW: Notification of accident between SBS3503Y and SMU3368E on 11/05/2022 15:54 (SGT) at Sims Ave & Lor 15 Geylang, Singapore

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Dear Adeline

We accept Mohd Taufik from LKK as the SJE .

If possible, please ask assessor to give me a call 1 hour before reaching inspection site.

I presume inspection date shall be tomorrow 3 Jun 22

Bus is available in our workshop at 154 Gul Circle.

Thanks and regards

Thomas Hoo
Business Development Manager
Box Fresh Pte Ltd
HP: 97898644
Mail : thomas@boxfresh.com.sg

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, June 2, 2022 12:45 PM
To: thomas@boxfresh.com.sg; kmeu@boxfresh.com.sg; 'carrie@boxfresh.com.sg' <carrie@boxfresh.com.sg>
Subject: RE: SNM22D203293/C02/SMU3368E/CHNGPW / FW: Notification of accident between SBS3503Y and SMU3368E on 11/05/2022 15:54 (SGT) at Sims Ave & Lor 15 Geylang, Singapore

Without Prejudice, Save as to Costs

Our reference: **SNM22D203293 C02/SMU3368E /Chngpw**

Your reference: SBS3503Y

Dear Sirs

ACCIDENT INVOLVING SMU3368E & SBS3503Y ON 11/05/2022

We refer to your email of 02/06/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 2 June 2022 12:14 PM

To: thomas@boxfresh.com.sg; kmeu@boxfresh.com.sg; 'carrie@boxfresh.com.sg' <carrie@boxfresh.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D203293/C02/SMU3368E/CHNGPW / FW: Notification of accident between SBS3503Y and SMU3368E on 11/05/2022 15:54 (SGT) at Sims Ave & Lor 15 Geylang, Singapore

Without Prejudice

Dear Adeline,

Please conduct PRS for SBS3503Y.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: thomas@boxfresh.com.sg <thomas@boxfresh.com.sg>

Sent: Thursday, 2 June 2022 7:56 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: kmeu@boxfresh.com.sg; Eu carrie <carrie@boxfresh.com.sg>

Subject: Notification of accident between SBS3503Y and SMU3368E on 11/05/2022 15:54 (SGT) at Sims Ave & Lor 15 Geylang, Singapore

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To whom it may concern

Attached is the NOA and relevant documents for our Third Party claim.

Look forward to your acknowledgement and follow up.

Below is the link for transfer of video

<https://www.dropbox.com/t/0pdYdQDOF47viHRb>

Regards

Thomas Hoo
Business Development Manager
Box Fresh Pte Ltd
HP: 97898644
Mail : thomas@boxfresh.com.sg