

Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 2 June 2022 1:00 PM
To: Angela Tan; Lim Jia Haw; sur@lkkauto.com; Leong Chee Kwong; Nivitha (LKK Auto); 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM22D203858/C02/PC8592A/THAMYL / FW: ACCIDENT INVOLVING SMG4283H & PC8592A

Without Prejudice

Hi Angela

Thanks for reply

Hi LKK

Please conduct PRS

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Angela Tan <angela.tan@munichautocare.com.sg>
Sent: Thursday, June 2, 2022 9:30 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>; Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D203858/C02/PC8592A/THAMYL / FW: ACCIDENT INVOLVING SMG4283H & PC8592A

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

Our preferred surveyor is LKK Kenneth Kong.

Thank you.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat

#06-41/42/43/54/55 & #07-43

Carros Centre

Singapore 737869



From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 2 June 2022 9:23 AM

To: Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>; Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>; Angela Tan <angela.tan@munichautocare.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203858/C02/PC8592A/THAMYL / FW: ACCIDENT INVOLVING SMG4283H & PC8592A

Without Prejudice

Dear Sirs

We refer to your email of even date.

1. Please let us have the video footage or scene photographs for our review.
2. We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, June 2, 2022 9:13 AM

To: 'jiahaw.lim@munichautocare.com.sg' <jiahaw.lim@munichautocare.com.sg>; cheekwong.leong@munichautocare.com.sg; angela.tan@munichautocare.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D203858/C02/PC8592A/THAMYL / FW: ACCIDENT INVOLVING SMG4283H & PC8592A

Without Prejudice

Dear Pauline,

Please conduct PRS for SMG4283H.

Note: officer in charge Pauline Tham 63896541.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>

Sent: Wednesday, 1 June 2022 9:20 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>; Angela Tan <angela.tan@munichautocare.com.sg>

Subject: Re: ACCIDENT INVOLVING SMG4283H & PC8592A

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Dear China Taiping,

Please refer the GIA Report ,DOA 12/5/2022.

Thank you.

Regards,

Jia Haw

Motor Claims Advisor (B&P Dept)

Email: jiahaw.lim@munichautocare.com.sg

Phone: +65 8655 3856

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



From: Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>
Sent: Wednesday, May 18, 2022 11:16 AM
To: Angela Tan <angela.tan@munichautocare.com.sg>
Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>
Subject: Fw: ACCIDENT INVOLVING SMG4283H & PC8592A

Thank You.

Regards,
Jia Haw

From: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Sent: Wednesday, May 18, 2022 10:46 AM
To: Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>
Subject: FW: ACCIDENT INVOLVING SMG4283H & PC8592A

Dear Sir/Madam,

Please re-check and confirm our client's vehicle.

Vehicle "PC8592A " does not have any record with us at the time of incident please redirect to correct insurance.

Reply to this email to motor.survey@axa.com.sg

Thank you.
Yours faithfully
AXA Insurance Pte Ltd

From: Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>
Sent: Wednesday, 18 May 2022 10:12 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: [EXTERNAL] Re: ACCIDENT INVOLVING SMG4283H & PC8592A

Hi,

DOA : 12/5/2022
TIME : Around 1438
LOCATION : NGEE ANN CITY PICK UP/DROP OFF POINT

Please refer to the GIA Report for you reference.

Thank You.

Regards,
Jia Haw

From: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Sent: Wednesday, May 18, 2022 10:05 AM
To: Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>
Subject: RE: ACCIDENT INVOLVING SMG4283H & PC8592A

Dear Sir / Madam,

Request you to kindly confirm the date of accident as unable to process the claim.

Regards,
Santosh

From: Lim Jia Haw <jiahaw.lim@munichautocare.com.sg>
Sent: Tuesday, 17 May 2022 5:06 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: [EXTERNAL] Re: ACCIDENT INVOLVING SMG4283H & PC8592A

Dear Sir/Madam,

Please refer the attachment as above.

Thank you.

Regards,

Jia Haw

Motor Claims Advisor (B&P Dept)

Email: jiahaw.lim@munichautocare.com.sg

Phone: +65 8655 3856

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



From: Lim Jia Haw

Sent: Friday, May 13, 2022 4:43 PM

To: motor.survey@axa.com.sg <motor.survey@axa.com.sg>

Cc: Angela Tan <angela.tan@munichautocare.com.sg>; Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>

Subject: ACCIDENT INVOLVING SMG4283H & PC8592A

To: AXA Claims Dept. (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SMG4283H & PC8592A ALONG 391A ORCHARD RD, SINGAPORE 238873 (PICK UP - DROP OFF POINT).

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SMG4283H.

Munich Autocare Pte Ltd

60 Jalan Lam Huat #06-43 Singapore 737869

Mobile No: 8655 3856 Email: jiahaw.lim@munichautocare.com.sg

Contact Person: Jia Haw

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASECURRENTY VEHICLE NOT IN WORKSHOP

Thank you.

Regards,

Jia Haw

Motor Claims Advisor (B&P Dept)

Email: jiahaw.lim@munichautocare.com.sg

Phone: +65 8655 3856

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



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Internal

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